



Cardiff Wellbeing
Plan 2023-2028

Annual report
2023/24







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Foreword

In May 2023, the Cardiff Public Services Board (PSB) published its second Wellbeing Plan, setting out partnership priorities for action over the period 2023 to 2028, with an overarching ambition to make sure that, for generations to come, Cardiff is an even better place to live and work, and where the benefits of growth are felt by all citizens, the region and nation.

Over the past year, significant progress has been made in delivering the PSB's priorities and achieving this ambition. From becoming the first city in the UK to be formally recognised a UNICEF Child Friendly City, to continuing work to tackle health inequities through our Amplifying Prevention programme of work. From strengthening and streamlining arrangements for community safety and safeguarding, to launching an ambition to become a Neurodivergent Friendly City. From developing an integrated approach to managing and developing partnership assets to strengthening the partnership approach to consultation and engagement. These achievements – and many more – were made possible by the hard work and dedication of our public services, working in partnership.

It is important to acknowledge, however, that the world has changed significantly over the last few years. The legacy of the Covid-19 pandemic has exacerbated existing inequalities and introduced new challenges, including a sustained increase in demand for public services, alongside an increase in the complexity of cases.

The cost-of-living crisis is also continuing to exert pressure on households across the city, particularly

affecting vulnerable individuals and families. Across the country, public services are facing significant delivery challenges due to high inflation and soaring energy prices, which is increasing the costs of delivering services and investing in our buildings and infrastructure.

These challenges are set against the backdrop of the climate and nature emergencies; Cardiff is already experiencing the effects of these crises, such as erratic weather patterns, heatwaves, and changes in biodiversity.

As public service leaders, we know that the issues we face cannot be dealt with by a single organisation acting alone. That is why we will continue to work together, focusing on our partnership priorities to address inequality in all its forms, improve population health, and respond to the climate emergency. By working together, we can build a stronger, fairer, and greener future for Cardiff.



Huw Thomas
Chair, Cardiff Public
Services Board



Charles Janczewski
Vice Chair, Cardiff
Public Services Board

Introduction

About the Annual Report

This annual report outlines the work that the Cardiff Public Services Board (PSB) has undertaken over the past 12 months to deliver its [Local Wellbeing Plan 2023-28](#).

The annual report is complemented by a detailed update on progress against the Cardiff PSB's priorities for partnership working outlined in the Wellbeing Plan (Appendix A), as well as the 'Cardiff in 2024' report (Appendix B), which provides a trend analysis of each of the Plan's wellbeing indicators.

What is Cardiff PSB?

Cardiff's PSB brings together the city's public service leadership and decision-makers, including those from the Local Authority, Health Board, Natural Resources Wales, Welsh Government, the Third Sector and the Fire, Police and Probation services. The purpose of the PSB is to improve the economic, social, environmental and cultural wellbeing of Cardiff by strengthening joint working across the city's public services.

What is a Wellbeing Plan?

The Wellbeing Plan sets out the Cardiff PSB's priorities for action for the period 2023-2028. The plan focuses on the areas of public service delivery which fundamentally require partnership working between the city's public and community services, and with the citizens of Cardiff.

The Wellbeing Plan should therefore be seen as a complementary document to the strategic plans of each PSB member, focusing on delivering 'collaborative advantage' in areas of city life and public services which cut across all public and communities services.

The Plan contains 'Wellbeing Objectives', areas for action that the Cardiff PSB have identified as being most important. It also contains 'Priorities' or the steps that the city's public services, together, will take forward over the five years of the plan. The Cardiff PSB's Wellbeing Objectives are:

1. Cardiff is a great place to grow up
2. Cardiff is a great place to grow older
3. Supporting people out of poverty
4. Safe, confident and empowered communities
5. A capital city that works for Wales
6. One Planet Cardiff
7. Modernising and integrating our public services



How is the Wellbeing Plan delivered?

Delivering the Wellbeing Plan's priorities for partnership working requires action across multiple timescales and levels, from the immediate and operational, to the long-term and strategic.

To deliver on the priorities for partnership working, a review of partnership governance on a Cardiff and Vale regional footprint has been undertaken, to ensure clarity over responsibilities and accountabilities for delivery. Each priority is aligned to a relevant 'Delivery Board', with a line of sight to the Cardiff PSB or Cardiff & Vale Regional Partnership Board (RPB).

Where the RPB leads on oversight and delivery of partnership priorities (in Wellbeing Objectives 1 and 2), this is clearly indicated.

How is progress measured?

The progress made in the delivery of the Wellbeing Plan is reported as follows:

- An update of the progress made in the delivery of the priorities for partnership working identified in the Wellbeing Plan, contained within this Annual Report and at Appendix A.
- An update of how the city is performing against the outcome indicators identified in the Wellbeing Plan, contained within this Annual Report¹ and in the Cardiff in 2024 report (Appendix B).

The latest data is also available on [Cardiff's online City-wide Dashboard](#). The Dashboard brings together a number of datasets, grouped by different themes, to present a picture of life in Cardiff. The data can be viewed over time and, where available, compared with other areas or broken down to sub-Cardiff level.

¹ Against each city-level outcome indicator, the latest data available is included, as well as the date of the latest data available, which varies for each outcome indicator. In addition, recent comparable data is noted, as well as a sparkline to represent the data trend. It is important to note that the timescale utilised for the sparkline varies for each outcome indicator, whilst the vertical axis always starts at zero. For more detail, see the 'Cardiff in 2024' report which provides a detailed trend analysis.





Wellbeing Objective 1

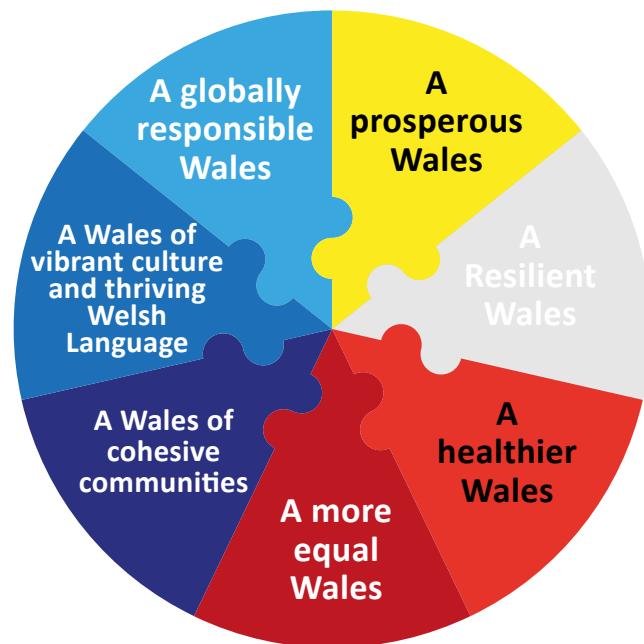
Cardiff is a Great
Place to Grow Up





Introduction

For many children and young people in the city, Cardiff is already a great place to grow up. Education provision and learner achievement has improved significantly in recent years, and the city offers a wealth of opportunities, with avenues for career development and engagement in sports, leisure activities and cultural pursuits. However, not all of the city's young people are currently benefiting; inequality is still evident in Cardiff, made worse by the lasting impact of the Covid-19 pandemic and the ongoing cost-of-living crisis, and significantly impacting the lives of children, young people, and their families. The Cardiff PSB recognises that more needs to be done to address this inequality in achievement, participation, and progression, and ensure that Cardiff is the ideal place for every child to grow, learn and thrive.



Measuring Progress

City level outcome indicator PSB is seeking to impact		Date of latest data	Latest Data	Recent Comparable Data	Trend
Percentage of children in low-income families	Relative Low Income	2022/23	21.0 %	Due to the impact of the pandemic on these statistics, comparisons across years are not advised for FYE 2023 or FYE 2022.	
	Absolute Low Income		17.8 %		
Mental well-being: children & young adults and adults	Mean Score (Aged 11-16)	2021	23.3	24.0 (2019)	
	Age-Standardised Average (Adults)	2022/23	49.4	53.2 (2018/19)	
Percentage of children aged 4 to 5 who are a healthy weight (or underweight)		2022/23	79.1 %	75.8 % (2021/22)	
Percentage of students (aged 11-16) who are physically active for more than 60 minutes, less than 3 days a week by family affluence score ¹		2021/22	18	Not currently available.	
Percentage of children cycling/walking to school		2023	58.6 %	52.7 % (2022)	
Percentage uptake of MMR2 by age 4 (second dose Mumps, Measles, Rubella vaccine)		2022/23	81.3 %	84.3 % (2021/22)	
Percentage of students (aged 11-16) who currently smoke at least weekly		2021/22	1.8 %	1.8 % (2019/20)	
Percentage of Year 11 and Year 13 school leavers that are not in education, employment or training	Year 11	2023	2.3 %	2.0 % (2022)	
	Year 13		3.6 %	2.2 % (2022)	
Number of First Time Entrants to the Youth Justice System		2023	32	36 (2022)	

¹ Percentage Point Difference between More Affluent Families and Less Affluent Families

Overview of PSB work in 2023/24

Child Friendly City

In October 2023, Cardiff became the first city in the UK to be formally recognised a UNICEF Child Friendly City (CFC). Cardiff PSB partners have been working towards this recognition since 2017, when the city joined UNICEF's Child Friendly Cities & Communities programme. Since then, partners have worked to implement a number of ambitious projects, initiatives and actions to ensure children and young people, across the city, are able to claim their rights and address the barriers which may limit their life chances.

Following recognition, the Cardiff PSB convened an engagement session with members of the Cardiff Youth Council (CYC), which enabled young people to express what kind of city they would like to see moving forward. Looking ahead, the city will continue to champion the rights of children and young people through the Child Friendly City Sustainability Plan 2023-2026, with a focus on child rights and education, participation and engagement, urban planning and design, and tackling issues of inequality.

Cardiff Commitment

Young people continue to be offered authentic knowledge, skills and experiences, employment and training opportunities, as well as work experience and curriculum enrichment activities through the Cardiff Commitment, with over 300 employers currently supporting the initiative.

In 2023/24, the Cardiff Commitment continued to provide advice to young people, schools and businesses, as well as opportunities for people to connect, through 'Open Your Eyes' weeks and Business Forums. Notably, a focus was placed on providing work experience for Sixth Form pupils across Cardiff – with the 'What Next?' Award programme launched – following feedback from pupils that work experience is the type of employer support that they want most. Supported employment pathways have also been progressed for young adults with learning disabilities, as well as Children Looked After.

Moving forward, a focus will continue to be placed on empowering partners to enhance learning experiences for children and young people, fostering meaningful career pathways. In addition, work will be undertaken to explore how contracts for goods and services across partner organisations can maximise benefits for children and young people.



Health and Wellbeing

Several programmes of work are underway to enhance the health and wellbeing of children and young people, including¹ :

- **Enhancing emotional wellbeing and mental health:** Several initiatives to support the mental health and emotional wellbeing of children and young people, particularly those in acute psychological distress, are being progressed through the RPB's Starting Well programme. This includes the development of a new model of care which delivers direct support to young people presenting in acute and psychological distress, as well as their families; continuing to implement the 'No Wrong Door' approach, establishing weekly multiagency meets to identify parts of the system that may be best able to meet a family's identified mental health and wellbeing support needs; and securing additional funding to deliver pilots focused on parent-infant mental health and relationship support. Moving forward, Starting Well leads across the region will work to define further the priorities for partnership oversight, by reviewing the current progress of existing projects and ensuring that the scope of regional programmes of work covers individual organisational priorities already identified. A revised delivery plan will be established for 2024/25 onwards.
- **Improving childhood vaccination uptake:** The Welsh Government aims for a 90% MMR (Mumps, Measles and Rubella) vaccination rate in all Welsh schools with more than 50 pupils. To achieve this, efforts have been made to identify schools in Cardiff with particularly low vaccination rates and proactively offer vaccines to unvaccinated pupils. This includes targeted engagement with schools with a high population of ethnic minority pupils, where uptake is notably low. Despite these efforts, reaching parents has been challenging, resulting in low informed consent rates and vaccination uptake. Moving forward, Vaccine Champions will be developed within communities to enhance information dissemination, education, and consent regarding MMR vaccination.
- **Improving the support offer for children and young people with co-occurring complex health and disability needs:** The RPB, through its Starting Well programme, supports various initiatives to enhance support for children and young people with complex health and disability needs. This includes the regional Early Years Pathfinder programme, which has improved outcomes for babies, infants and children in Cardiff with emerging additional needs. For instance, by improving access to support for children and families waiting for Neurodevelopment assessment and supporting the early years transition into education for children who are looked after with additional learning needs (ALN). The end of funding arrangements within the Early Years Pathfinder programme has, however, reduced impact, particularly within the peri-natal mental health and parent and infant relationship space. Whilst funding has been secured to retain some delivery elements, the remaining work will be stood down. Looking ahead, the RPB has proposed an overall priority for Starting Well that builds on the principles of the First 1000 days, ensuring a focus remains on early intervention and prevention for babies, children and their families.

¹ Please note that an update regarding the Move More, Eat Well (MMEW) programme, as well as on work to reduce smoking, can be found in Wellbeing Objective 3: Supporting People out of Poverty.

Youth Offending

Significant progress has been made in implementing the Cardiff Youth Justice Service's '[Building Safer Futures Together](#)' Strategy (2022-24), especially in engaging children and young people and incorporating their feedback to refine services and interventions. The Youth Justice Service consistently adopts a trauma-informed approach with children and their families, emphasizing relationship-based work and the 'Trusted Adult' model.

Progress is reflected in the Service's data for 2023/24: first-time entrant numbers have dropped to an all-time low (30); both offences and outcomes are at their lowest levels (51 young people, 103 offences); and reoffending rates have significantly decreased, falling well below the 40% target to 28.6%.

Moving forward, a focus will continue to be placed on working in partnership to gather relevant data in relation to violence - not just offences but behaviours in order to make relevant safeguarding referrals, submit partner information forms, recognise vulnerabilities in relation to exploitation and work to disrupt those who are exploiting young people.

Children and Families

The PSB continues to support the radical transformation of services for children and families, with a focus on prevention and service integration, especially for those at risk of Adverse Childhood Experiences (ACEs). Throughout 2023/24, the 'Thinking Together' approach was utilised, with 426 conversations facilitated, involving practitioners from multiple agencies. The approach fosters a more collaborative method of family support, allowing for early identification of concerns and integrated interventions, reducing the need for further referrals to health or social care services.

Additionally, through the Community Focused School initiative, a pilot is underway in the Cardiff West schools cluster to enhance access to preventive and early intervention support for children, young people, and families. A full-time Contact Officer and Family Help Advisor are based in the cluster, working with children and young people to assess needs, identify appropriate support, and undertake direct, targeted interventions to address the needs of the entire family.

To demonstrate the benefits of early help and preventative measures, an Early Help Cost Avoidance Calculator has been developed, highlighting the cost savings of early help provision in Cardiff. In 2023/24, it is estimated that these measures saved £9,515,734.30.

Supporting Unpaid Carers

The RPB's Living Well Unpaid Carers programme continues to progress. In 2023, a [Cardiff and Vale Unpaid Carers Charter](#) was published, outlining commitments which are fundamental to supporting unpaid carers now and in the future, giving direction for the development of support to unpaid carers across Cardiff and the Vale of Glamorgan. Other achievements over the past year include the continued delivery of the Carers Gateway, which had 1,378 contacts with unpaid carers to provide information, advice and signposting; the supporting of 64 new young carers through the Cardiff Young Carers Service; and providing, through C3SC, 2,255 unpaid carers with 'short break' opportunities.

Over the coming year, there will be a renewed focus on developing carer awareness through Carer Friendly accreditation and training, as well as wider engagement with unpaid carers through a regional Unpaid Carers Assembly.



Wellbeing Objective 2

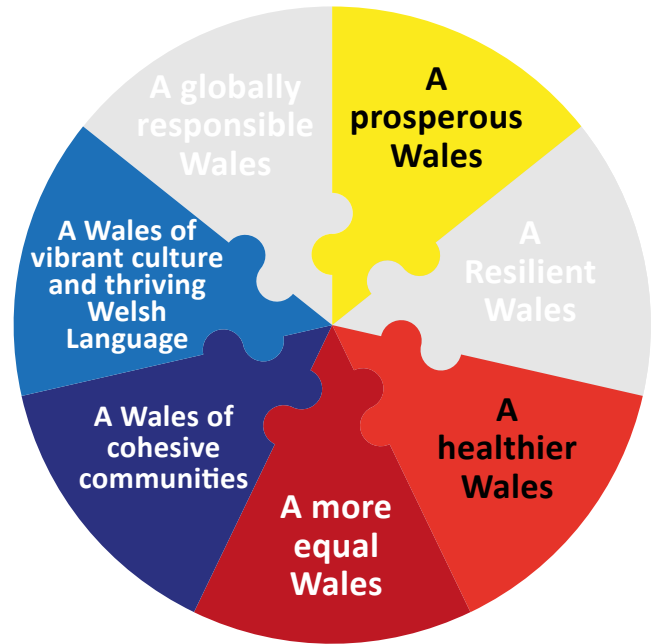
Cardiff is a Great
Place to Grow Older












Introduction

The population in Cardiff is ageing, as it is across Wales. Older people are an incredibly valuable and important asset to the city, contributing significantly to the city's economy and local communities. However, these demographic shifts also impose considerable strains on public service delivery, particularly in terms of health and social care provision. The decisions and actions taken, in collaboration across public service partners, are pivotal in addressing the emerging challenges and ensuring that individuals can maintain good health and independence in their homes as they age. The Cardiff PSB's ambition is therefore for the city to be a great place to grow older, where older people are empowered, healthy and content, supported by excellent public and community services and integrated within all areas of community life.



Measuring Progress

City level outcome indicator PSB is seeking to impact	Date of latest data	Latest Data	Recent Comparable Data	Trend
Percentage of people aged 65+ reporting their general health as being very good or good	2022/2023	66.8 %	65.3 % (2021/2022)	
Percentage of people aged 65+ of a healthy weight	2022/2023	46.6 %	33.1 % (2021/2022)	
Percentage of people aged 65+ reporting they felt involved in any decisions made about their care and support	2019/20	78.9 %	78.4 % (2018-19)	
Percentage of people aged 65+ reporting they received the right information or advice when they needed it	2019/20	77.7 %	80.2 % (2018-19)	
Percentage of people aged 65+ reporting they live in the right home for them	2019/20	86.7 %	86.2 % (2018-19)	
Percentage of people aged 65+ reporting loneliness	2019/20	84.8 %	86.0 % (2018-19)	
Life satisfaction among older people ¹	2022/2023	83.9 %	82.3 % (2021/2022)	

¹ The percentage of older people (aged 65+) who rate their satisfaction with their life as 7 out of 10 or higher.

Overview of PSB work in 2023/24

Establishing integrated, locality-based, health and care services

The Ageing Well @Home programme, led by the Regional Partnership Board, is the delivery vehicle for establishing integrated, locality-based, health and care services, focused on meeting and improving the health and wellbeing of the local population. Over the past year, a focus has been placed on adopting a model for integrated community health and social care; launching a new crisis response service, Safe@Home, specifically aimed at supporting people to remain at home if they do not need to come into hospital; and expanding cluster multidisciplinary team working.

Over the coming year, a focus will be placed on further expanding the cluster model to improve the way GPs and other services in an area work better together to support the community, as well as building on the first phase of the crisis response service, Safe@Home.

Working towards an Age Friendly City

The first [Annual Age-Friendly Cardiff Report](#) was published at the end of 2023 and submitted to, and acknowledged by, the World Health Organisation. The report sets out the city's eight Age-Friendly commitments and outlines the progress made against them to date. Some key achievements include the creation of the [Age Friendly Cardiff website](#), working with higher education institutions to assist in various age-related research projects, and the establishment of an Age Friendly Cardiff Forum. The Forum brings together older people, older people's groups and Age-Friendly partners to encourage opportunities for feedback, co-creation and collaboration, and meets every quarter. Further areas of notable progress include supporting older people into work with the appointment of employment mentors and the delivery of training in subjects like digital skills, customer service, and first aid.

Looking ahead, a priority for 2024/25 includes developing a new Age Friendly Cardiff Action Plan, working with older people, as well as partners and

other key stakeholders, to understand priorities. In addition, a focus will be placed on improving the availability of Age Friendly Advice, and maximising communications channels to deliver targeted – for example, health – initiatives that impact older people. Furthermore, work will take place to encourage partners, stakeholders and businesses to pledge to become an Age Friendly employer.

Working towards becoming a Dementia Friendly City

The Ageing Well Dementia programme, led by the Regional Partnership Board, aims to raise awareness of dementia and its determinants whilst working to develop community-based services that enable equitable and timely access to diagnosis and person-centred care. Over the past year, a focus has been placed on developing an [information booklet](#) on how to reduce the risk of developing dementia – the first of its kind in Wales – which was launched during Dementia Action Week 2024. Significant progress has been made in terms of coproduction and engagement, with a Dementia Champions Network established. In addition, the new model for developing Dementia Friendly organisations has seen a huge increase in uptake, with 403 organisations pledging to help people feel supported and able to do the things they enjoy in their own communities.

Moving forward, a focus will be placed on connecting community care and support services, as well as promoting the prevention handbook to empower people to take control of their own health and reduce their risk of developing dementia.



Wellbeing Objective 3

Supporting People
out of Poverty

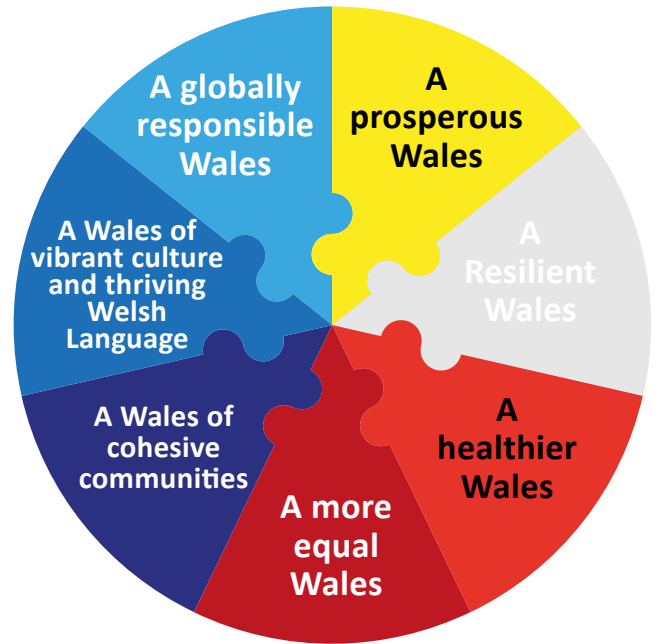




Introduction

Cardiff has experienced significant economic growth over the past three decades; however, the persistent patterns of poverty and inequality from a generation ago endure. The current cost-of-living crisis, exacerbated by inflationary pressures, is amplifying the financial strain on households across the city, making essential day-to-day items more expensive. Coming so soon after the Covid-19 pandemic, this has intensified the pressures that many people face and deepened existing inequalities.





The Cardiff PSB recognises that supporting people out of poverty will require partnership action on many fronts. This includes increasing job opportunities and jobs that pay at least the Real Living Wage, improving health outcomes and supporting rough sleepers off the city's streets.



Measuring Progress

City level outcome indicator PSB is seeking to impact		Date of latest data	Latest Data	Recent Comparable Data	Trend
Percentage of people living in households in material deprivation ¹		2022/23	15%	12% (2021/22)	
Number of accredited Real Living Wage employers		March 2024	217	197 (February 2023)	
Number of workers receiving a pay rise onto at least the Real Living Wage		March 2024	13,332	10,873 (February 2023)	
Healthy life expectancy at birth (male & female)	Male	2018-20	62.87yrs	61.88yrs (2017-19)	
	Female		65.86yrs	62.53yrs (2017-19)	
Healthy life expectancy at birth deprivation gap (male & female)	Male	2018-20	13.7yrs	19.7yrs (2017-19)	
	Female		18.5yrs	14.6yrs (2017-19)	
Percentage of low-birth-weight babies		2022	6.4%	6.4% (2021)	
Percentage of adults eating 5 or more portions of fruit and vegetables a day (Age standardised %)		2021/22 & 2022/23	40.6%	Due to the impact of the pandemic on the methodology used to collect these statistics, results from 2020/21 onwards should not be compared with previous data.	
Percentage of adults eating 5 or more portions of fruit and vegetables a day: deprivation gap (difference between percentages for most deprived and least deprived areas of Cardiff)		2023	14.0	16.0 (2022)	

¹ A breakdown by Lower Super Output Area (LSOA), using the Welsh Index of Multiple Deprivation (2019) Income Domain, can be found in the Cardiff in 2024 report.

City level outcome indicator PSB is seeking to impact	Date of latest data	Latest Data	Recent Comparable Data	Trend
Percentage of adults active for less than 30 minutes in a week (Age standardised %)	2021/22 & 2022/23	21.4 %	Due to the impact of the pandemic on the methodology used to collect these statistics, results from 2020/21 onwards should not be compared with previous data.	
Percentage of adults active for less than 30 minutes in a week: deprivation gap (difference between percentages for most deprived and least deprived areas of Cardiff)	2023	13.3 %	11.7 (2022)	
Percentage of adults reporting being a healthy weight (Age standardised %) ²	2021/22 & 2022/23	39.3 %	Due to the impact of the pandemic on the methodology used to collect these statistics, results from 2020/21 onwards should not be compared with previous data.	
Percentage of adults who are current smokers (Age standardised %)	2021/22 & 2022/23	12.3 %	Due to the impact of the pandemic on the methodology used to collect these statistics, results from 2020/21 onwards should not be compared with previous data.	
Housing Affordability: Ratio of house price to median gross annual salary	2023	7.29	7.99 (2022)	
Number of rough sleepers	April 2024	20	20 (April 23)	
Food poverty: Number of emergency food parcels distributed from Cardiff distribution centres by Trussell Trust ³	2023/24	20,204	19,253 (2022/23)	
Percentage of households in fuel poverty	2018	9 %	Comparable figure not available.	

² Please note that the percentage of adults reporting being a healthy weight by deprivation is included in the Cardiff in 2024 report – the latest data available is for 2009-12.

³ Further data on food insecurities can be found in the Cardiff in 2024 report.

Overview of PSB work in 2023/24

Implementing the Real Living Wage

Cardiff continues to be one of the leading UK cities in terms of promoting the real Living Wage. As of May 2024, there are 224 accredited Living Wage employers in Cardiff, employing over 77,730 workers, with more than 13,330 receiving a pay rise to the real Living Wage. Furthermore, in May 2024, Cardiff University calculated that, since 2012, the uplift to the real Living Wage has injected an additional £82.7 million into the local economy.

Despite these positive trends, the broader economic environment remains challenging. 15 accredited organisations in Cardiff ceased trading in 2023/24. Although 36 new organisations gained accreditation in the same period, this resulted in a net increase of only 20 organisations. Consequently, reaching the target of 300 accredited employers by November 2025 appears challenging.

Going forward, efforts will be placed on encouraging organisations in sectors with currently low accreditation rates to seek accreditation. Targeted sectors include retail, hospitality, and healthcare practices such as GP and dentist offices.



Tackling Health Inequities

In order to tackle health inequities, Cardiff PSB partners are working to implement a whole-system approach that prioritises and amplifies the importance of prevention across the life course:

- **Bowel screening:** Partners continue to work collaboratively to share screening promotion messages in a coordinated way, whilst collating data and evidence to identify those population groups with the lowest uptake. This shows consistent patterns of lower uptake associated with younger age groups, males, people living in areas experiencing deprivation and some ethnic minority communities. The latest bowel screening uptake data shows that uptake in Cardiff increased from 60% in 2020/21 to 65.4% in 2021/22. Whilst this increase is positive, uptake has remained static or even reduced in some areas of the city, mostly notably the Cardiff City and South and Cardiff South East cluster areas. Moving forward, targeted work will be undertaken to promote bowel screening uptake in areas of lower uptake.
- **Reducing the prevalence of smoking:** Following Welsh Government's ambitious target for Wales to be Smoke-free by 2030, work is ongoing across Cardiff and the Vale of Glamorgan to achieve a smoking prevalence figure of 5%¹ or less by 2030; the prevalence figure is currently 13%. In order to meet this ambition, work is ongoing, in partnership, to deliver evidence-based actions that prevent people taking up smoking and help current smokers to quit, including running smoking cessation programmes. It is acknowledged that rates of smoking and use of other tobacco products vary between different groups, such as those living in socioeconomically deprived areas, people with mental health conditions, and those from some ethnic minority backgrounds. In addition, those who still smoke frequently face additional challenges, requiring more intensive support over a longer period of time. Moving forward, a specific focus will be placed on supporting these groups.

¹ This is understood to be the threshold at which the tobacco epidemic could become unsustainable.



- **Move More, Eat Well:** The Move More, Eat Well (MMEW) programme continues to be driven forward by partners. A MMEW Implementation Group has been established, to strengthen partnership drive and collaboration, with progress across 2023/24 including progressing policy development of healthier advertising and informing Cardiff's Local Development Plan Preferred Strategy, identifying strategic policies which could have a strengthened focus on health. Future plans involve revising the MMEW framework for 2024-2030, building on current learning to strengthen collaboration and create conditions that encourage residents to move more and eat well.
- **Health inclusion:** Cardiff PSB partners are working collaboratively to address extreme health and social inequities among the most vulnerable and marginalised groups², through the provision of specialist health inclusion service, which is targeted at individuals at the cliff edge of inequality. A model is proposed which would see the co-location of relevant health professionals and partners in a hub, utilising a 'no wrong door' approach. Funding for Phase 1 has been agreed, which will see the outreach of existing health inclusion services expanded into new settings, including hostels, as well as the creation of a specialist multi-agency health inclusion team in Accident & Emergency (A&E).

Preventing Homelessness and Rough Sleeping

In December 2023, Cardiff declared a housing emergency in response to the exceptional pressures and unabating demand for homelessness services. At that time, all 1,699 units of temporary accommodation in Cardiff were full, with 707 families, 806 single people, and 186 young people housed across the city. Waiting lists to enter temporary accommodation had increased by 150% since 2021, despite a significant increase in available units.

Immediate responses to the housing emergency have included strengthening Homelessness Prevention services to meet the increasing need for assistance and focusing on early intervention. More joined-up working is also taking place across services to resolve issues and prevent homelessness. As a result, waiting times for a homeless prevention appointment have reduced from 30 working days in September 2022 to an average of eight working days during 2023/24.

Due to the scale of demand, hotels are currently an essential part of temporary accommodation provision, critical in housing both single people and homeless families. This approach is, however, expensive and does not offer the best long-term solution for those affected. Medium-term plans include using vacant sites for 'meanwhile use' by constructing modular homes that can be relocated once permanent development on these sites begins. To increase the amount of affordable housing in the city in the longer term, the housing development programme, which seeks to deliver 4,000 new homes for the city, is ongoing. To date, the programme has delivered 1,115 new homes.

² The concept of health inclusion typically encompasses vulnerable migrants; people experiencing homelessness; people released from prison; Gypsy, Roma and Traveller communities; and people engaged in sex work.



Wellbeing Objective 4

Safe, Confident
and Empowered
Communities

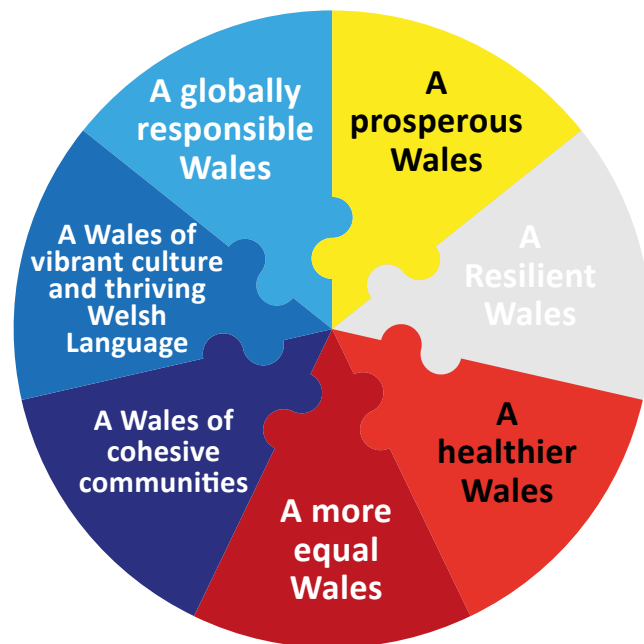




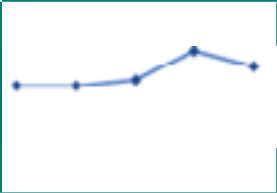





Introduction

Communities are at the heart of wellbeing. They play a vital role in connecting people with the social networks and the day-to-day services we all depend on, and are rich with knowledge and skills, including a deep understanding of local areas.

Cardiff remains one of the safest and most inclusive cities in the UK. Cardiff PSB partners will therefore continue to work in close partnership to tackle crime, anti-social behaviour and all forms of exploitation in the city's communities, providing the environment, services and support needed to ensure they are safe, confident and empowered.



Measuring Progress

City level outcome indicator PSB is seeking to impact	Date of latest data	Latest Data	Recent Comparable Data	Trend
Percentage agreeing that they belong to the area; that people from different backgrounds get on well together; and that people treat each other with respect	2021/22	63%	69% (2020/21)	
Percentage who feel able to influence decisions affecting their local area.	2021/22	33%	25% (2020/21)	
People feeling safe (at home, walking in the local area, and travelling)	2021/22	63%	66% (2020/21)	
Proportion of people who have offended who reoffend (adults and juveniles)	July 21 - June 22	33.4%	34.0% (July 20 - June 21)	
Percentage of people accessing substance misuse services who reported improvement in their quality of life	2023/24	74%	75% (2022/23)	
Percentage of adults (aged 16+) who volunteer	2022/23	32%	30% (2021/22)	

Overview of PSB work in 2023/24

Community Safety

The PSB's Community Safety Partnership continues to develop and implement strategies to tackle crime, disorder, substance misuse, anti-social behaviour and to safeguard people from abuse, exploitation and harm. The Partnership currently has four core priority areas:

- **Violence Prevention:** This includes violence relating to organised criminality and exploitation, night-time economy violence and violence against women and girls. Over the past year, in response to the Serious Violence Duty, a Strategic Needs Assessment has been undertaken, alongside an evidence-based profile of violence within Cardiff. A draft Violence Prevention Strategy has subsequently been developed, accompanied by a Delivery Plan of partnership projects and interventions. The final Strategy will be published in September 2024. Complementary to this work has been the development and publication of a new [Violence Against Women, Domestic Abuse and Sexual Violence Strategy](#) for 2023-2028, including an [Implementation Plan](#).
- **Problem Solving:** The predominant focus is on tackling anti-social behaviour. A locality 'action plan' approach is currently being developed, with wards prioritised including Adamsdown/ Splott, Butetown, Ely/ Caerau, and the City Centre. Moving forward, a performance dashboard will be created to monitor the planned actions in each ward and the anticipated outcomes.
- **Street-Based Lifestyles and Complex Needs:** This work focuses on tackling the underlying causes of substance use and its impact on communities, particularly addressing the needs of the homeless and some of the most vulnerable on the city's streets. Work over the past year has included, in partnership with the Cardiff & Vale Substance Misuse Area Planning Board (APB), a review of alcohol screening in primary and secondary care; further developing fast drug testing, enabling information about substances of concern

to be disseminated to partners swiftly; and implementing a harm reduction approach to the management of drug taking within private rooms of hostel premises.

- **CONTEST:** This work focuses on implementing the UK Government's CONTEST (Counter Terrorism) Strategy, with a focus on the four P's of the strategy: Prevent, Pursue, Protect and Prepare. Over the past 12 months, partners have worked to respond to the key findings of the Counter Terrorism Local Profile, as well as maintain oversight of all statutory Prevent delivery, including referral pathways.

Moving forward, work will continue to promote closer strategic and operational alignment between partners, with a focus on delivering agreed partnership actions.

Safeguarding

Over the past year, a significant amount of work has been undertaken to streamline partnership arrangements for safeguarding. The governance arrangements supporting the Cardiff and Vale Regional Safeguarding Board have been strengthened, with an increased focus on data-driven decision-making. In addition, good progress has been made against the Regional Safeguarding Board's 2023/24 priorities, as outlined within the [Board's Annual Report](#).

In addition, the Safeguarding Adolescents from Exploitation (SAFE) model continues to be implemented effectively. A SAFE Partnership has been established, bringing together over 50 statutory and third sector organisations to develop and embed a contextual approach to the prevention and disruption of the exploitation of children and young people. Over the past year, a focus has been placed on raising awareness of the various forms of exploitation, strengthening partnership working, embedding contextual safeguarding approaches, and ensuring clear guidance, procedures, pathways, and services are in place to respond to exploitation.

Right Care, Right Person

In February 2024, South Wales Police began the phased implementation of the Right Care, Right Person (RCRP) model. RCRP changes the way in which the Police respond to calls about mental health, concern for welfare and social care issues. It is aimed at making sure the right agency deals with health and social care-related calls, instead of the Police being the default first responder. Prior to implementation, the PSB agreed to establish a working group focused on safe delivery, and to ensure that all partners understand the implications and have mitigations in place to respond. This joint approach will continue as the RCRP model is rolled out.

Ely & Caerau Community Plan

Following the tragic events in Ely in May 2023 which sparked serious disorder, an in-depth community listening exercise was led by Action for Caerau & Ely (ACE)¹ and a newly formed Ely & Caerau Community Steering Group to understand the community's priorities for the future. A Cardiff PSB Working Group, as well as a Ministerial Group, were established to support the work.

Over 1,200 people responded to the exercise across 47 events between August and December 2023. The key issues that people raised were subsequently grouped into six broad themes for action: children and young people; community safety and safeguarding; spaces and the environment; health and wellbeing; employment, living standards and cost of living; and communication and community building. The extensive engagement work informed the creation of a Community Plan for Ely & Caerau, which identifies action to address the needs and concerns raised.

The Community Plan was received by the Cardiff PSB and Ministerial Group in May 2024, with commitment provided to the delivery of the Plan. The Cardiff PSB will continue to provide support and oversight moving forward, ensuring that the commitments are delivered for the community of Ely & Caerau.

Supporting Refugees and Asylum Seekers

Wales is a Nation of Sanctuary and Cardiff is proud to provide support and refuge to those who are fleeing world conflicts. In recent years, over 1,200 Ukrainian nationals have been welcomed into the city for long-term settlement, whilst 800 people from Afghanistan have been supported into local temporary bridging accommodation as part of a national process where they are matched into long-term homes across the UK. These processes can place strain on parts of the public services system, however, and close partnership working is essential to provide access to the accommodation, health, employment, and specialist advice services needed.

Significant demand pressures were seen between October and December 2023, following a decision by the Home Office to significantly accelerate the approval decision-making process on certain asylum cases. This affected homelessness and wider housing services, in particular, as many individuals granted asylum subsequently presented as homeless, seeking assistance to support them into accommodation. Moving forward, a focus will continue to be placed to responding to the immediate needs of those arriving in Cardiff, whilst transitioning individuals and families into sustainable long-term provision where possible.

Neurodivergent Friendly City

In September 2023, Cardiff Council passed a motion committing to removing the barriers that prevent those with neurodivergent traits and conditions from participating in society and to work across the city to make Cardiff more neurodiversity friendly. In response, PSB partners agreed to join Cardiff Council in working towards becoming a Neurodivergent Friendly City, including the creation of a city-wide Neurodiversity Strategy and Action Plan. A city-wide event was held in March 2024 to launch the initiative and next steps including undertaking a mapping exercise to understand the existing action plans, strategies and initiatives of key stakeholders and partners within Cardiff.

¹ A local organisation with a long record of supporting communities in Ely & Caerau.



Wellbeing Objective 5

A Capital City that
Works for Wales

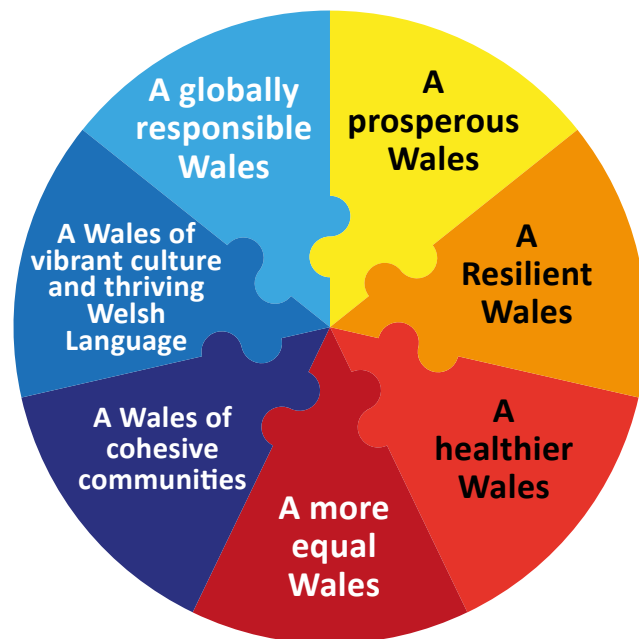












Introduction

As a centre of creativity, culture and diversity, Cardiff's economy plays a pivotal role for Wales. It is the home of Welsh sport, politics, music, and the arts, hosts major international sporting and cultural events, and provides specialist public services for the people of the wider Capital Region, as well as the nation.

Acknowledging the pivotal role that Cardiff plays, the Cardiff PSB recognises the significance of evolving the city's economy to prioritise enhancing wellbeing, as well as ensuring the sustainability of economic activities. This strategic shift will not only attract investment and foster innovation but also deliver tangible benefits for the people of Cardiff and Wales. Investment and innovation are a catalyst for overall community development, fostering increased productivity, employment opportunities, and ultimately contributing to greater prosperity.



Measuring Progress

City level outcome indicator PSB is seeking to impact	Date of latest data	Latest Data	Recent Comparable Data	Trend
Unemployment rate of the economically active population aged 16+	January - December 2023	5.0%	3.1% (January-December 2022)	
GVA per head	2022	£37,663	£35,934 (2021)	
Gross Disposable Household Income per head	2021	£18,536	£17,491 (2020)	
Employee jobs with hourly pay below the living wage	2023	8.2%	8.2% (2022)	
Percentage of population (aged 16-64) qualified to RQF4+ ¹	January - December 2023	50.7%	50.7% (January-December 2022)	
Number of apprenticeship learning programmes started in the healthcare and public services sector by Cardiff residents	2022/23 (Academic Year)	1,370	815 (2021/22)	
Percentage of people attending or participating in arts, culture or heritage activities at least 3 times in a year	2022/23	83%	84% (2019/20)	
Percentage of people aged 16+ who can speak Welsh	2022/23	12%	13% (2021/22)	

¹ The regulatory framework supporting NVQs (National Vocational Qualifications) has been replaced by the Regulated Qualifications Framework (RQF). The different qualification levels can be viewed [here](#).

Overview of PSB work in 2023/24

Increasing Apprenticeship and Trainee Opportunities

Cardiff PSB partners are actively working to deliver apprenticeship and trainee opportunities, aiming to bolster local employment and skills development, as well as increase the diversity of the public sector workforce. Cardiff Council is working to support services to create opportunities through its Corporate Apprentice and Trainee Scheme. In 2023/24, the Council provided 70 new apprenticeship and trainee placements, bringing the total number of placements provided, in year, to 154.

The Cardiff and Vale University Health Board, through its Apprenticeship Academy, created 229 new placements in 2023/24, with a total of 371 placements provided in year. The Health Board is placing a focus on growing opportunity in traditional areas such as estates and crafts, as well as in essential support functions, such as HR and Finance. South Wales Police continues to offer diverse entry routes, including internships, summer placements for underrepresented groups, and a Police Constable Degree Apprenticeship.

Furthermore, South Wales Fire and Rescue Service participates in the Welsh Apprenticeships Programme, offering schemes for developing work-related skills and qualifications. Between January 2023 and June 2024, the Service provided 62 new apprenticeship placements. In addition, the National Probation Service has worked with Careers Wales and external employers to create training and job opportunities for people in probation, hosting career fairs and open job applications.

Rebuilding the City's Event and Cultural Offer

Following the pandemic, the city has worked hard to rebuild its event and cultural offer, maximising the impact of its creative and cultural assets, with robust partnership working ensuring that the city is able to maintain 'business as usual' continuity through the period of any major events.

Significant work is currently underway to deliver the Cardiff Music City Festival in Autumn 2024. In addition, it has been confirmed that Cardiff will host the European Professional Club Rugby (EPRC) finals in 2025 and will be one of the host cities for the 2028 UEFA European Championships. Taken together, this programme serves to reaffirm Cardiff's position as a front ranking destination for major events.

Economic recovery does, however, continue to be impacted by the cost-of-living and energy crises, reducing the amount of disposable income many have to spend on events and culture. City centre footfall has not yet returned to pre-pandemic levels, with the 2023/24 figure reported as 43 million, compared to 45 million in 2019/20.

Looking ahead, Cardiff Council is leading the development of a new Tourism & Events Strategy as well as a new Cultural Strategy, to champion and reinvigorate the Cardiff's event and cultural offer.

Championing the Welsh Language

The [2022-27 Bilingual Cardiff Strategy](#) is the city's Welsh language promotion strategy, which follows the structure of Cymraeg 2050, the Welsh Government's action plan for a million Welsh speakers by 2050.

In order for Cardiff to play its part in supporting the Welsh Government's vision of a million Welsh speakers by 2050, the number of Welsh speakers in Cardiff will need to increase from the 44,213 reported in the 2021 Census to 46,565 in 2027. This equates to an annual increase of 392 (an annual percentage increase of 1.25%).

Key achievements in 2023/24 include holding Gyrfu Gymraeg, an event promoting the Welsh language and career opportunities; undertaking work to increase the number of students following Welsh language post-16 courses; and undertaking a city-wide youth consultation regarding bilingual youth provision. Additionally, a South East Wales Welsh Language Champion initiative ([Cymraeg I Bawb/ Welsh for All](#)) has been launched to increase accessibility and promotion of the Welsh language, and the "[Ein Dinas, Ein Hiaith / Our City, Our Language](#)" website has been introduced as a comprehensive resource for Welsh language education and activities.

Moving forward, a focus will continue to be placed on delivering the 2022-27 Bilingual Cardiff Strategy and its strategic themes: increasing the number of Welsh speakers, increasing the use of Welsh and creating favourable conditions for the Welsh language.





Wellbeing Objective 6

One Planet Cardiff





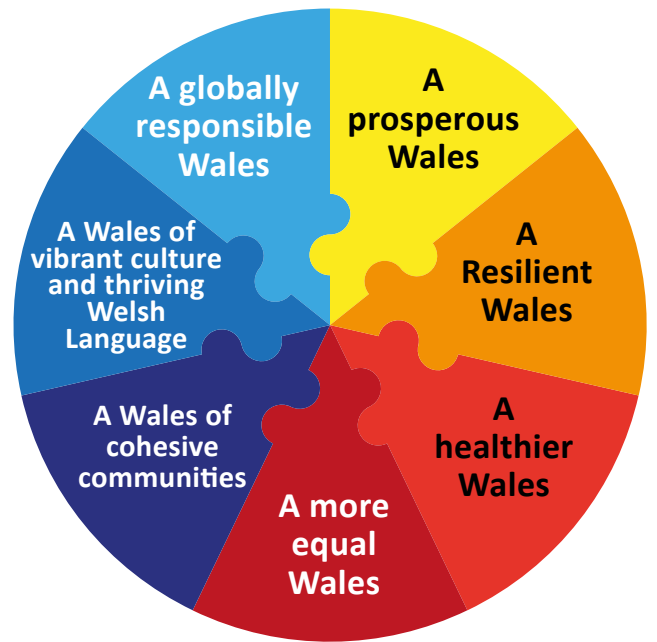
Introduction

Climate change, the unsustainable use of natural resources and the associated nature emergency are some of the most significant challenges facing society, impacting on all areas of wellbeing.

The effects of the climate emergency are already being felt in Cardiff, with more extreme weather patterns and changes in biodiversity. This has come with associated economic and social costs due to the impacts of heatwaves, flooding, and spikes in food prices. As the city continues to grow, significant changes are needed to the way we live to reduce emissions, achieve carbon neutrality, and mitigate the impacts of climate change.





The Cardiff PSB recognises that it will need to take a lead on responding to the climate and nature emergencies, supporting major shifts in the use and sourcing of energy, use of the car and the procurement of food and services.

The forthcoming years will prove pivotal in translating these aspirations into tangible reality.



Measuring Progress

City level outcome indicator PSB is seeking to impact		Date of latest data	Latest Data	Recent Comparable Data	Trend
Per capita CO2 emissions (t)		2022	4.2t	4.6t (2021)	
Percentage who travel to work by sustainable transport		2023/24	49.0%	51.2% (2019/20)	
Average NO2 concentration at residential locations		2021	13µg/m3	12µg/m3 (2020)	
Average PM10 concentration at residential locations		2021	14µg/m3	13µg/m3 (2020)	
Average PM2.5 concentration at residential locations		2021	9µg/m3	8µg/m3 (2020)	
Green Flag accredited parks	Number of Green Flag Awarded Sites	2023/24	19	17 (2022/23)	
	Number of Green Flag Community Awarded Sites		22	18 (2022/23)	
Percentage of people who live within walking distance of high-quality green space		2018-19	95%	No comparable data available.	
Percentage of designated features in protected conservation sites that are in 'favourable' condition. Sites include Sites of Special Scientific Interest (SSSI) and Special Areas of Conservation (SAC).		2020	15.4%	No comparable data available.	

City level outcome indicator PSB is seeking to impact	Date of latest data	Latest Data	Recent Comparable Data	Trend
Percentage who feel confident in buying food that is produced in an environmentally friendly way	2022	39.7 %	42.3 % (2021)	
Percentage who feel there is a movement for good food in Cardiff	2022	36.6 %	36.4 % (2021)	
Number of properties in Cardiff registered to Natural Resources Wales' (NRW's) Flood Warning Service	Jun-24	21,732	21,510 (Jul-23)	
Percentage of municipal waste reused/recycled/composted	2022/23	61.6 %	58.2 % (2021/22)	

Overview of PSB Work in 2023/24

Responding to the Climate Emergency

The One Planet Cardiff (OPC) Strategy was published in 2021, with an overarching strategic goal of mapping a pathway for a Carbon Neutral city. A Climate Emergency Board (CEB) was subsequently established as a sub-group of the Cardiff PSB, bringing together public service partners and other city stakeholders, including Universities and Utility Companies, to share best practice and develop joint initiatives in response to the climate emergency. It was ultimately agreed that the CEB would explore the potential for joint initiatives in the following areas: low emission fleet and infrastructure; procurement; estates, including tree planning and land management; and engagement for culture change.

Over the past year, CEB partners have:

- Informed the development of a Cardiff Local Area Energy Plan, which assesses the requirements to decarbonise energy across the city by 2050¹.
- Worked to influence Cardiff's Replacement Local Development Plan, seeking to ensure that the Plan supports net zero development.
- Engaged in the development of a collaborative procurement framework, by Welsh Government, to enable Welsh Local Authorities to collectively purchase electric vehicles.
- Held an event focused on sharing ideas and good practice, along with the challenges, related to decarbonising public estates, which indicated that in the region of £1-2 billion of investment is required across public estates.
- Supported the Coed Caerdydd project, with 30,000 trees planted between November 2023 and April 2024.

Whilst action is being progressed by partners – including through individual operational decarbonisation plans – it is becoming clear that reaching a net-zero carbon position looks to be challenging and will almost certainly not happen without significant government investment. Progress in terms of the wider city's decarbonisation has been modest, with carbon emissions decreasing by only 0.9% between 2019 and 2021, according to the latest data available². Transport remains the highest emitting sector for the city, contributing 617,400 tonnes, or 35% of city emissions in 2021.

Climate Emergency Board meetings are positive, well attended and informative, particularly in terms of exchanging knowledge and learning. However, due to individual operational and governance arrangements for individual organisations it has so far proven challenging to get collective buy-in from organisations on collaborative work beyond sharing best practice.

Moving forward, a review is needed to better understand the financial landscape and economic opportunities related to meeting carbon-neutrality, as well as collective targets. In addition, there is a need to identify the most effective mechanism(s) for developing and advancing joint decarbonisation initiatives.

Climate Adaptation

Complementary to the work to decarbonise the city has been the creation of a Climate Change Risk Assessment, which offers a step-by-step process for assessing climate change risk. The results of this work could inform local, regional and potentially national adaptation approaches and actions. Capacity and resource issues are currently being assessed to ensure that any assessment process can be completed as effectively as possible.

¹ The Welsh Government has set a legally binding target to reach net zero emissions in Wales by 2050 with further ambition for the Welsh Public Sector to act as an early lead and key pathfinder in this transition.

² It must be acknowledged that this data highlights the effects of the Covid-19 lockdown and subsequent return to business as usual. The publication of data for 2022 will provide a clearer picture of post-covid trends.

Restoring and Improving Nature in the City

The Cardiff Local Nature Partnership (LNP) continues to stimulate interest in outdoor recreation, supporting the use of Cardiff's green and blue spaces, including parks, rivers/ waterways and outdoor activity centres. In 2023/24, green and blue infrastructure provision generated 650,000 individual visits, linked to formal recreational activity.

Alongside this work, the Cardiff LNP is in the process of developing a Local Nature Recovery Action Plan (NRAP), which will contribute towards achieving the objectives of the National Nature Recovery Action Plan. The Plan will set out what needs to be undertaken to restore and improve nature in the city.

Public consultation was undertaken between November 2023 and January 2024 to gather views on nature in Cardiff and ideas for projects and actions. This comprised a series of in-person and online workshops across the city, together with an online survey. Work is currently focused on reviewing available species and habitat data and developing more ideas for actions and projects.

The findings of this work will inform the development of a draft Cardiff NRAP for final consultation; it is hoped that the draft Plan will be ready for consultation in early autumn, with a final version published by March 2025.

Complementary to this work has been the progression of a whole catchment solution to water resource management in the River Ely catchment, led by Natural Resources Wales (NRW). A Natural Capital Assessment has been undertaken which has enabled a better understanding of the status of natural assets and their benefits, as well as, through public and stakeholder consultation, local priorities. As next steps, the opportunities of the catchment's natural capital are being explored, which involve the development of a catchment wide plan, centred on a partnership approach, to ensure natural capital improvements are delivered where they can yield the greatest benefit to both nature and people.

Promoting healthy, local and low-carbon food

The Food Cardiff partnership has gone from strength to strength, with over 250 members working collectively to promote healthy and sustainable food across the city, aiming to submit the bid for the Sustainable Food Places Gold Award later in 2024.

A £2m Cardiff Capital Region funded innovation programme is currently in progress, sponsoring new and innovative ways to grow, distribute and decarbonise the local food sector. The 'Demonstrator' stage of the programme began in July 2023, with funding granted to FareShare Cymru, in partnership with Cardiff and the Vale College, to progress a surplus food redistribution project. The initiative has provided meals, made from food that would otherwise go to waste, to community organisations and charities supporting some of the most vulnerable members of society. The second round of the Demonstrator stage commenced in September 2023, with the Advanced Manufacturing Research Centre. Due to challenges in meeting the programme criteria, however, the AMRC project could not complete. The 'Scale Up' phase of the programme will commence in September 2024, with applications due in August.

Completing and sustaining implementation of the Healthy Travel Charter

Partners in Cardiff have continued to engage in the delivery of the Healthy Travel Charter, with the Peer Group – now a combined group with the Vale of Glamorgan – sharing good practice and progress. Nine organisations in Cardiff have formally completed the original ('level 1') Charter, with four now signed up to the Level 2 Charter which includes more stretching commitments.

During 2024/25, it is anticipated that the first robust data on transport mode will be available in Wales, following the introduction of a new annual National Travel Survey. Data will initially not be at Local Authority level, but it is anticipated this may be possible in future years, providing data on changes in travel mode over time. Furthermore, in 2024/25, there will be considerable improvements to public transport in Cardiff and the wider Valleys area with additional new rolling stock of trains, increased train frequency, tap on/tap off payments, and the opening of the new bus interchange in Cardiff. This has the potential to support modal shift among employees in the coming year.



Wellbeing Objective 7

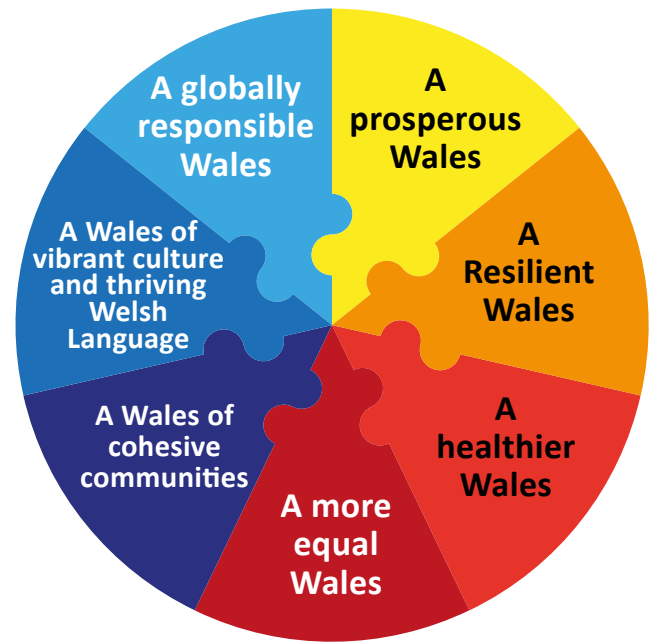
Modernising and Integrating our Public Services





Introduction

In response to rising demand and reducing budgets, public services are pursuing a programme of modernisation to improve efficiency, better support service delivery, and promote social and environmental change. This means streamlining and simplifying the way business is undertaken, as well as continuing to explore integrated approaches to service delivery, making better use of the asset base of public services and finding new and better ways of working to take advantage of new technology. It also means ensuring that the workforce is developed and supported to meet the ever-evolving demands of their roles. In meeting current and future workforce needs, the Cardiff PSB is committed to promoting inclusive and engaging public services that reflect the great diversities of Cardiff's communities.



Measuring Progress

City level outcome indicator PSB is seeking to impact	Date of latest data	Latest Data	Recent Comparable Data	Trend
Percentage satisfied with the quality of public services in Cardiff	2023	49.4%	52.1% (2022)	
Percentage of people satisfied with their ability to get to/access the facilities and services they need	2021/22	92%	90% (2020/21)	

Overview of PSB Work in 2023/24

Increasing the use of data, including shared data, across public services

A number of projects are underway to enhance data sharing and learning across organisations, including the innovative Single View of the Child project. The project is focused on bringing together information from disparate IT systems across Children's Services, Education, Health, and a number of other public sector services, to create a single joined-up picture of a child. This will result in faster information sharing across services, along with enhanced information-led decision-making, both at the individual case level and at a strategic level. Over the last 12 months, the project has made great strides in reaching its goal, despite challenges in terms of information governance, technical capabilities of systems and processes, and project resourcing. The project now has a live product planned to be launched in 2024/25, with the first users being frontline social workers in Children's Services.

Other data sharing projects include the Community Safety Dashboard, a tool for visualising high-level crime data to identify key areas of interest across Cardiff, and the City Dashboard, which consolidates a number of datasets, by theme, to present a picture of life in Cardiff. Both Dashboards are now published¹, with work over the last year focused on enhancing user experience.

An integrated approach to managing and developing assets

The Partnership Asset Management Board was re-established in 2023/24, focusing on understanding existing capital assets and plans among partners and identifying gaps and opportunities for joint initiatives. This work has been guided by the Strategic Capital Plan for Cardiff and the Vale, developed through the Cardiff and Vale Regional Partnership Board, which outlines investment opportunities to support the region's strategic direction in the short-, medium- and long-term. A range of priority partnership schemes have been agreed and are being progressed as a result.

For any joint infrastructure schemes, work is ongoing to ensure that the development both maximises opportunities for local employment and supply chains, as well as supports the city to achieve decarbonisation. All new-build projects, as stated in the Strategic Capital Plan, are required to demonstrate delivery of net zero carbon, whilst partner organisations are also working to both encourage and ensure that suppliers deliver social value for communities—including employment-related benefits.

The progression of this work does face significant challenges, however, including a shortage of capital and project delivery capacity across partners due to recruitment challenges and skills shortages, as well as limited resource within partner organisations, as both capital and revenue are focused on immediate issues. The broader economic climate is also challenging, with increased and escalated costs within the construction sector representing a key delivery and affordability risk to projects. Interest rates have also increased significantly over the past year.

Nonetheless, there is a strong commitment to collaborative working on strategic capital planning and the current work builds on successful partnership projects to date.

¹ The Community Safety Dashboard is available to a select user group, as defined and managed by Cardiff Council's Community Safety Team. The City Dashboard is publicly available and can be viewed [here](#).

Increasing levels of citizen engagement in decision making

Co-production, engagement and consultation are key activities in ensuring that communities feel valued and understood. Each partner of the Cardiff PSB carries out significant activity in this area every year in a variety of ways, often managing to collect rich information from communities.

In order to bring this work together, the Cardiff PSB committed to producing a 'Consultation Overview Report' on an annual basis, which highlights the key findings from consultation and engagement exercise undertaken by partners over the course of the previous year. The [first Consultation Overview Report](#) was published as a complementary document to the Cardiff PSB's new Local Wellbeing Plan (2023-28), highlighting key findings, as well as specific issues raised by key demographic groups based on an analysis of results by demography. The next version is due to be published later in 2024.

Whilst this is a positive step forward, it is recognised that the partnership approach to consultation and engagement could be further strengthened, to widen the scope of opportunity and help to tackle shared challenges. In recent months, conversations have therefore progressed across the public sector in Cardiff and the Vale of Glamorgan regarding the creation of a 'Public Services Engagement Partnership'. The idea of this group centres around sharing resource, knowledge, and networks to truly utilise the collective skills of public services and deliver the highest quality engagement work across the region, with minimal duplication. It is proposed that the group include engagement professionals from partner organisations across the Cardiff and Vale of Glamorgan Public Services Boards.

Leading public services that respond to and reflect the diversity of the city

In July 2020, Cardiff Council established a Race Equality Taskforce, bringing public sector partners and major employers together to address racial discrimination and promote race equality in the city. The Cardiff Race Equality Taskforce concluded in March 2022 and published its [final report](#), which consisted of 31 recommendations across the 5 thematic areas of employment and representative workforce; education and young people; citizen's voice; health; and criminal justice. After accepting the recommendations, the Cardiff PSB agreed to establish a Public Service Equality Network for Cardiff, to provide oversight of the recommendations requiring a partnership response, as well as to help promote equality within the workplace, diversify workforces and support the development of under-represented groups within organisations.

For each recommendation, relevant public bodies have since worked to set out a comprehensive management response, with the Taskforce reconvened in June 2024 to consider progress. Overall, it was stated that good progress has been made in delivering the agreed actions, with recognition that the actions represent a significant programme of work that builds on the good practice already evident across organisations.

Moving forward, work has been undertaken to ensure that any ongoing or uncompleted actions are embedded within policy frameworks, to ensure a focus is maintained on fully delivering all agreed actions. The Public Service Equality Network will continue to monitor progress.