

# Appendix A

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# Updates against the Cardiff PSB’s Priorities for Partnership Working

## Wellbeing Objective 1: Cardiff is a Great Place to Grow Up

Priority	Update
<p>Gain UNICEF Child Friendly City status, ensuring every child and young person has their voice heard and needs taken into account when planning and delivering public services.</p>	<p>In October 2023, Cardiff became the first city in the UK to be formally recognised a UNICEF Child Friendly City (CFC). Cardiff PSB partners have been working towards this recognition since 2017, when the city joined UNICEF’s Child Friendly Cities &amp; Communities programme. Since then, partners have worked to implement a number of ambitious projects, initiatives and actions to ensure children and young people, across the city, are able to claim their rights and address the barriers which may limit their life chances. Highlights<sup>1</sup> include:</p> <ul style="list-style-type: none"> <li>• 73 % of Cardiff schools are working to embed children’s rights as part of the UNICEF UK Rights Respecting Schools Award.</li> <li>• Over 5,500 staff – across partners – have completed child rights training, and over 3,500 children and young people have received participation and rights training.</li> <li>• Over 700 opportunities have been made available to children and young people to meaningfully participate in Cardiff Council decision-making.</li> <li>• In November 2023, the Cardiff PSB convened an engagement session with members of the Cardiff Youth Council (CYC), which enabled young people to express what kind of city they would like to see moving forward.</li> </ul> <p>Looking ahead, the city will continue to champion the rights of children and young people through the Sustainability Plan 2023-2026. The Plan, agreed with UNICEF, outlines a programme of work for the coming three years focused on four priority areas:</p> <ol style="list-style-type: none"> <li>1. <b>Child Rights Education:</b> The continued education of adult stakeholders and children and young people on child rights, through an extensive programme of training, alongside the implementation of the Rights Respecting Schools Award.</li> <li>2. <b>Participation and Engagement:</b> Active and meaningful participation of children and young people in the city’s development.</li> <li>3. <b>Place - Urban Planning and Design:</b> Involving children and young people in urban planning and design processes, ensuring that Cardiff’s built environment is responsive to the needs of its younger residents, as well as conducive to the wellbeing and development of children and young people.</li> </ol> <p><small><sup>1</sup> As of June 2024.</small></p>

Priority	Update
	<p>4. <b>Equal &amp; Included:</b> Tackling issues of inequality, with a specific focus on gender equity and the experiences of children and young people from Black and ethnic minority communities.</p> <p>Through these focus areas, Child Friendly Cardiff aims to not only sustain but also enhance its commitment to making rights a reality for all children in the capital. By integrating a child rights approach into the city’s policies, planning, and practices, Cardiff sets a precedent for creating inclusive, equitable, and supportive environments for its younger citizens.</p>
<p>Through the Cardiff Commitment, improve collaboration between Schools, Employers, and Further and Higher Education Institutions to further develop the authenticity of the School Curriculum in Cardiff, strengthening the power of education to transform young people’s futures and build the skills needed in 21st century workplaces.</p>	<p>The Cardiff Commitment is a city-wide alliance of employers from growth sectors of the economy, higher education, further education, third sector and schools who seek to harness the economic, cultural, and social capital of Cardiff for the benefit of children and young people. For instance, by offering young people authentic knowledge, skills and experiences, employment and training opportunities, work experience and curriculum enrichment activities. Over 300 employers currently work with the Cardiff Commitment.</p> <p>Across 2023/24, areas of progress include (but are not limited to):</p> <ul style="list-style-type: none"> <li>• Several schools were supported to host Business Forums, helping bring together valuable employer partners that align with the aspirations of pupils.</li> <li>• ‘Open Your Eyes’ weeks were held in June and November 2023, for primary school children in years five and six from across Cardiff, to highlight the different opportunities available in the world of work.</li> <li>• The ‘What’s Next?’ Award programme was launched to provide work experience to pupils in Sixth Forms across Cardiff. Over 460 placements have subsequently been sourced, which will be provided to pupils in June and July 2024.</li> <li>• Work has progressed to create an innovative pilot, with Ely &amp; Caerau Children’s Centre, whereby early years pupils are provided with careers and work-related experiences.</li> <li>• The Supported Employment Programme for young adults with learning disabilities, Project Search, entered its third year. The programme supports students, as they transition from school to work, to gain employment. In addition, Cardiff Commitment has worked with employers to create supported internships for young people with learning disabilities and/ or Autism.</li> <li>• Supported employment pathways and opportunities are being developed for Children Looked After (CLA); in 2023/24, 232 careers and work-related experiences were facilitated and delivered by Cardiff Commitment partners.</li> </ul>

Priority	Update
	<p>Partnership and collaboration are key to the Cardiff Commitment’s success. With regard to areas of challenge, employers from high-skilled sectors can sometimes have negative perceptions of young people with barriers and challenges; the Cardiff Commitment is therefore focused on demonstrating effective practice to challenge this misconception and ensure a range of pathways are developed for all young people into good, well-paid, skilled and secured work.</p> <p>Developing and delivering a tailored approach suited to employer, age range and demographic needs is also complex, requiring careful consideration of individual barriers and challenges faced by each young person. A one-size-fits-all approach overlooks the unique circumstances of each individual, meaning it is essential to create personalised solutions that address specific needs.</p> <p>Furthermore, the most significant challenge facing the Cardiff Commitment is funding. The Cardiff Commitment is funded almost entirely via the Shared Prosperity Fund, which expires in March 2025, putting the initiative at risk of not progressing beyond this point.</p> <p>Looking ahead, priorities for the Cardiff Commitment for 2024-2026 include:</p> <ol style="list-style-type: none"> <li>1. <b>Partner Support:</b> Empowering partners to enhance learning experiences for children &amp; young people.</li> <li>2. <b>Experiences of Work:</b> Fostering meaningful career pathways for children and young people.</li> <li>3. <b>Learning Pathways:</b> Empowering young people to make informed decisions about their next steps.</li> <li>4. <b>Social Value:</b> Maximising benefits for children and young people from goods and services contracts across Cardiff Council and beyond.</li> <li>5. <b>Children &amp; Young People Who Need It Most:</b> Creating pathways to success for young people who encounter the most significant barriers and challenges to progression.</li> </ol>

Priority	Update
<p>Develop approaches to identify early those at risk of Adverse Childhood Experiences (ACEs) and establish preventative, multi-agency interventions that support children and families before they reach crisis point.</p>	<p>Innovative approaches to identifying early those at risk of Adverse Childhood Experiences (ACEs) are being progressed through Early Help services:</p> <ul style="list-style-type: none"> <li>• The ‘Thinking Together’ tool, which supports the development of better systems of care and support around people with complex and co-occurring difficulties, is being utilised to facilitate a more joined up and collaborative approach to the way in which families are supported. 426 Thinking Together conversations were held in 2023/24, involving practitioners from multiple agencies<sup>2</sup>. The approach enables concerns to be identified early, with appropriate, integrated intervention which reduces the need for further referrals to health or social care services.</li> <li>• In July 2023, funding was made available via the Community Focused Schools grant, for a pilot to be initiated in the Cardiff West schools cluster to improve access to prevention and early intervention support for children, young people and families. The funding has enabled a Contact Officer and Family Help Advisor<sup>3</sup> to be based in the cluster on a full-time basis. Between November 2023 and March 2024, the Contact Officer had 117 contacts with parents or carers of children, resulting in 49 referrals to direct support services, whilst the Family Help Advisor received referrals relating to 32 families.</li> <li>• The Parents Plus Psychology-led Service is a multi-agency team, located within Cardiff Parenting Services, with expertise in supporting and strengthening the important relationships between babies, infants, and their parents<sup>4</sup>. In 2023/24, fortnightly joint formulation meetings were established between key services, to better understand and meet the support needs of mothers and unborn babies. In 2023/24, 27 joint formulation meetings were facilitated, with 14 parent-infant interventions undertaken. In addition, 109 clinical sessions have been undertaken with families referred to the service.</li> <li>• Both Cardiff Parenting and Barnardo’s Family Wellbeing Service receive referrals via the Cardiff Family Advice and Support Service. During the pandemic, it was discovered that approximately 15-20 % of referrals received by each service individually were, in fact, dual referrals to both services at the same time. A joint formulation approach has since been established, with meetings undertaken on a weekly basis to ensure that support offered is joined up and to reduce unnecessary duplication of work. In 2023/24, 192 referrals were received to the joint formulation, with 98 % of parents noting that they were very or extremely satisfied that their family’s needs had been understood. Looking ahead, NHS Early Help</li> </ul> <p><sup>2</sup> For instance, Cardiff Family Advice &amp; Support, Cardiff Parenting, Cardiff and Vale University Health Board Emotional Mental Health Practitioners, Health Visitors and Barnardo’s Family Wellbeing Service.</p> <p><sup>3</sup> The Contact Officer assesses need and identifies appropriate support, including referrals to a range of support services both within Early Help and other partner agencies. The Family Help Advisor provides more direct and targeted intervention, identifying and assessing the wellbeing needs of the whole family.</p> <p><sup>4</sup> This includes foster carers, grandparents or others who may be in this role.</p>

Priority	Update
	<p>Primary Mental Health Workers will also be included in joint formulation meetings.</p> <p>Furthermore, an Early Help Workforce Development and Accredited Centre is dedicated to enhancing the skills and improving practice of childcare and Early Help practitioners across Cardiff, with specific courses related to the prevention of ACEs.</p> <p>An Early Help Cost Avoidance Calculator has been developed, which provides the calculated onward preventative costs savings for early help provision in Cardiff. Cost-avoidance/ savings calculations are incorporated into daily practice and reporting frameworks. It is estimated that £9,515,734.30 was saved in 2023/24.</p>
<p>Deliver a nurturing, empowering, safe and trusted approach to emotional well-being and mental health for children and young people, enhancing preventative services and supporting children presenting in acute psychological distress. <b>(Strategic Lead: RPB)</b></p>	<p>A variety of initiatives are being progressed to support the emotional wellbeing and mental health of children and young people, including children presenting in acute psychological distress, through the Cardiff and Vale Regional Partnership Board's (RPB's) Starting Well programme. For instance:</p> <ul style="list-style-type: none"> <li>• Cardiff Council Social Services, Vale of Glamorgan Council Social Services and Cardiff and Vale University Health Board have developed a new model of care, delivering direct support to young people presenting in acute and psychological distress, as well as their families, who access the Goleudy Service<sup>5</sup>. Looking ahead, it is planned to recruit a team of workers (33 Whole Time Equivalent (WTE)) using core and Regional Integration Fund (RIF) funding. These workers will deliver a hybrid support model to children and young people across a range of community, residential and hospital settings to ensure consistent support that facilitates stabilisation. They will work collaboratively with the health team of staff already in place, to deliver therapeutic support to young people.</li> <li>• Cardiff Council is planning to utilise previously secured RPB capital funding to further support the implementation of the Goleudy Service, including the development of a building for the Service in St Mellons. This will support a multiagency team and will complement the development of the hybrid support model, as well as align to the goals of the Cardiff Children's Services Accommodation Strategy.</li> <li>• A Housing with Care Fund bid for a Goleudy Lodge building is currently being prepared. This will deliver a safe accommodation option for young people in distress, where no other options are available across the system.</li> <li>• As part of the No Wrong Door approach, weekly multiagency meetings</li> </ul> <p><sup>5</sup> The Goleudy team supports young people who are experiencing high levels of distress, many of whom have sought safety in the Health Board's Emergency Department. The team consists of Occupational Therapists, Graduate Mental Health Workers, Clinical Psychologists, Social Work Assistants and Education Co-ordinators, working in close partnership with Children's Services colleagues in Cardiff and the Vale.</p>

Priority	Update
	<p>have been established to identify parts of the system that may be best able to meet a family’s identified mental health and wellbeing support needs. In Cardiff, this includes representations from Early Help, Barnardo’s Family Wellbeing Service, Cardiff and Vale University Health Board’s Single Point of Access (SPOA) lead and the Neurodiversity team.</p> <ul style="list-style-type: none"> <li>• Additional funding (through the Early Years Pathfinder programme) was secured to deliver a pilot supporting perinatal infant mental health and parent infant relationship work across the region. Outcomes have included an increase in multi-agency discussions to support better decision making, and an increase in practitioner access to training and support, with 97 % of practitioners reporting improved skills in supporting parents with peri-natal mental health needs.</li> <li>• Additional funding (RIF) has been secured from April 2024 to March 2027, to retain an educational psychologist to work across the Cardiff and Vale region, hosted within the Cardiff Parents Plus team, to deliver parent-infant relationship support within the First 1000 days in Cardiff and support the development of services in the Vale of Glamorgan.</li> <li>• Staff from the Enfys Team<sup>6</sup>, located within Cardiff and Vale University Health Board, as well as staff from Cardiff Council’s Children’s Services, have continued to work together to deliver psychologically informed therapeutic support to Cardiff children who are adopted or looked after. Benefits delivered include increased supervision hours, offering increased clinical capacity to deliver direct support to children, families and professionals. In 2023/24, a total of 713 consultation sessions were offered to Cardiff Council Social Services staff by the Enfys Psychology and Occupational Therapist post, whilst since August 2023, a second Enfys Occupational Therapist has been in post to offer advice and support to social care staff across Cardiff and Vale.</li> </ul> <p>Moving forward, Starting Well leads across the region will work to define further the priorities for partnership oversight, by reviewing the current progress of existing projects and ensuring that the scope of regional programmes of work covers individual organisational priorities already identified. A revised delivery plan will be established for 2024/25 onwards.</p> <hr/> <p><sup>6</sup> A team comprised of psychology and occupational therapy that work with children and young people who are looked after, adopted, and on the edge of care.</p>

Priority	Update
<p>Improve childhood vaccination/immunisation uptake in Cardiff, particularly in the most deprived communities/ socio-economic groups, through delivering a data-led, targeted approach.</p>	<p>2022 to 2023 Cardiff and Vale University Health Board data indicates that, across all age groups in Cardiff and the Vale, there is a low vaccination uptake for those living in socio-economically deprived areas, as well as amongst ethnic minority communities.</p> <p>Welsh Government’s Welsh Health Circular, which provides guidance on vaccination and immunisation, has set out a target of 90 % uptake of MMR (measles, mumps and rubella) vaccination in all schools in Wales with more than 50 pupils. This is against a backdrop of an active outbreak of measles in the UK, centred around the West Midlands and London, which has recently spread to Gwent. To address the target, schools across Cardiff with a particularly low uptake of MMR vaccination have been identified. Site visits have been undertaken in most schools identified, with vaccines proactively offered to unvaccinated pupils. Furthermore, presentations have been given at Headteacher conferences, to underline the severe threat of a Measles outbreak to education continuity and highlight the importance of collaboration. In addition, one to one meetings have been organised with larger secondary schools with particularly low uptake and a high population of pupils from ethnic minority backgrounds.</p> <p>Significant difficulty is being found, however, in reaching parents, which has translated into a very low percentage of informed consent being achieved and lower than expected uptake. A renewed effort is underway to review and revise the approach, and establish better avenues to achieve information, education, and consent about MMR vaccination.</p> <p>Looking ahead, the Cardiff and Vale University Health Board has expressed a strategic aim to develop Vaccine Champions within the community, based on a model pioneered in Sandwell during the Pandemic. An initial pilot project has been developed with a group of parents, representing various schools. This group includes members from the ethnic minority population who speak several languages between them. The goal is that of combatting misinformation and providing factually accurate awareness about the importance of vaccines, their safety and the risks associated with under-immunisation within schools and vulnerable populations.</p>



Priority	Update
<p>Increase the percentage of children and young people with a healthy weight and increase physical activity levels, by delivering the <a href="#">Move More, Eat Well Strategy 2020-2023</a>.</p>	<p>The Move More, Eat Well (MMEW) programme has continued to be driven forward by partners, enabling and embedding opportunities for movement and good food across Cardiff's communities, in settings and in the environment. From a children and young people perspective:</p> <ul style="list-style-type: none"> <li>• A further 6 settings have been recruited to the Cardiff Healthy and Sustainable Pre-School Scheme (CHaSPS), bringing the total to 56.</li> <li>• An engagement event was held in March 2024, aimed at childminders across Cardiff and the Vale of Glamorgan, sharing ideas for movement and good food.</li> <li>• NYLO (Nutrition for your Little One) family group programmes have reached 115 families, with a range of engagement events undertaken.</li> <li>• New training sessions have been developed and delivered by the NYLO team, including a 'Food and Nutrition Workshop' for the Early Help/Family Gateway team and 'Raising the Topic of Weight' training for the School Nursing Team.</li> <li>• A Children and Families pilot (PIPYN) is currently underway in the Southern Arc of Cardiff, providing support to families regarding eating healthier on a budget. Looking ahead, work will be undertaken to align the pilot with the wider whole-system approach.</li> <li>• 'Plate up with Pipyn' family cooking sessions have been piloted in local schools, supporting families to cook together.</li> <li>• 41 settings have been supported to achieve the Gold Standard Healthy Snack Award; all Cardiff Flying Start Childcare settings have now achieved the award.</li> </ul> <p>Furthermore, work is currently ongoing to revise the framework for MMEW (2024-30). To inform the revised framework, workshops have been held, bringing together a wide range of partners across the public, private and third sector, with a specific focus placed on developing the vision and goal for children and families.</p> <p>For a further update on work being undertaken in relation to Move More, Eat Well, please refer to Wellbeing Objective 3: Supporting People out of Poverty.</p>

Priority	Update
<p>Reduce – and ultimately prevent – the uptake of smoking in children and young people.</p>	<p>Welsh Government have set an ambitious target for Wales to be Smoke-free by 2030. Across Cardiff and the Vale of Glamorgan, work is ongoing to achieve a smoking prevalence figure of 5%<sup>7</sup> or less by 2030; the prevalence figure is currently 13%. In order to meet this ambition, work is ongoing, in partnership, to deliver evidence-based actions that prevent people taking up smoking and help current smokers to quit.</p> <p>From a children and young people perspective, a dedicated Public Health Practitioner, focused on smoking prevention with young people, took up post in May 2024. Working closely with schools, youth services, and partners such as Healthy Schools teams, the Practitioner will lead on work to stop children starting smoking and vaping, and to deliver smoking prevention education.</p> <p>Moving forward, a specific focus will be placed on reducing the number of people who start smoking.</p> <p>For a further update on work being undertaken to reduce the prevalence of smoking, please refer to Wellbeing Objective 3: Supporting People out of Poverty.</p>
<p>Develop an integrated care model – and improve the support offer – for children and young people with co-occurring complex health and disability needs. <b>(Strategic Lead: RPB)</b></p>	<p>Through its Starting Well programme, the RPB, using Regional Integration Fund funding, supports a number of initiatives that improve the support offer for children and young people with co-occurring complex health and disability needs. This includes:</p> <ul style="list-style-type: none"> <li>• Planning for my future, a regional multiagency approach to seamless transition into adulthood</li> <li>• Children’s Learning Disability Services</li> <li>• Early Intervention and prevention for children with additional learning needs (ALN)</li> </ul> <p>It also includes the regional Early Years Pathfinder programme, which has improved outcomes for babies, infants and children with emerging additional needs in Cardiff through the delivery of three workstreams:</p> <ol style="list-style-type: none"> <li>1. <b>Improving access to support while waiting – a response to the waiting times for Neurodevelopmental assessment</b></li> </ol> <p>In 2023/24, Community connectors, working across the region, supported 137 families on the waiting list for Neurodevelopmental assessment, for children under seven. 12 information sessions and 33 themed sessions were provided across the region, utilising community venues, and families have reported positive outcomes:</p>

7 This is understood to be the threshold at which the tobacco epidemic could become unsustainable.

Priority	Update
	<ul style="list-style-type: none"> <li>• 84 % of families attending a connection session had improved understanding of Neurodiversity.</li> <li>• 84 % of families reported feeling better supported following a connection session.</li> <li>• 92 % of families felt more aware of services in place that could support them,</li> <li>• In addition, 49 families had access to EPAtS (Early Positive Approaches to Support)<sup>8</sup>, with 20 groups delivered. 10 parents and 10 practitioners have been trained in facilitation to support sustainability of delivery. 95 % of parents reported improved emotional well-being following EPAtS.</li> </ul> <p>2. <b>Strengthening the childcare offer – ALN readiness</b></p> <p>3. <b>Supporting the early years transition into education for children who are looked after with ALN.</b></p> <p>The end of funding arrangements within the Early Years Pathfinder programme has reduced the impact of some of these areas of work, most notably within the peri-natal mental health and PAIRs (parent and infant relationship) space. Whilst funding has been secured to retain some delivery elements, the remaining work will be stood down.</p> <p>Looking ahead, the RPB has proposed an overall priority for Starting Well that builds on the principles of the First 1000 days, ensuring a focus remains on early intervention and prevention for babies, children and their families.</p>

<sup>8</sup> Early Positive Approaches to Support (EPAtS) is delivered through the Early Years Pathfinder Programme and the Regional Integration Fund, supporting parents who have young children with global delay or emerging additional needs. This coproduced programme is delivered in partnership with parents, and facilitated by Early Help teams, health staff and parenting workforce across the region.

Priority	Update
<p>Deliver safe and supportive communities to keep our children and young people safe from harm by:</p> <ul style="list-style-type: none"> <li>Preventing and reducing offending by children and young people through delivering the <a href="#">Building Safer Futures Together Strategy</a> for youth justice.</li> <li>Addressing serious youth violence through developing a robust, integrated, data-led approach to public services that work with young people.</li> </ul>	<p><b>Preventing and reducing offending by children and young people through delivering the ‘Building Safer Futures Together’ Strategy</b></p> <p>The Cardiff Youth Justice Service’s ‘Building Safer Futures Together’ Strategy (2022-2024) was published in September 2022. The Strategy has four strands:</p> <ol style="list-style-type: none"> <li>Working with children, with families, with partners</li> <li>System analysis and change</li> <li>Better choices, safer places</li> <li>Making it happen: governance and leadership</li> </ol> <p>Significant progress has been made in each of these areas, particularly in relation to evidencing participation of children and young people, gaining feedback and using this feedback to further shape services and interventions. The Youth Justice Service continues to work in a trauma-informed way with children and their families, understanding the importance of relationship-based working and the ‘Trusted Adult’ model. Fundamentally, partnership working is key to ensure the safety and safeguarding of young people.</p> <p>The Youth Justice Service Management Board meets quarterly, with each meeting including a review of actions and the risk register, as well as performance data scrutiny. The Board has a new Independent Chair and an established management team that lead by example in relation to practice and quality assurance. A focus has been placed, over the past year, on the recruitment and retention of staff which has been very successful.</p> <p>The Crossroad (Prevent) service continues to be the busiest area of work for the Youth Justice Service, with areas of progress including:</p> <ul style="list-style-type: none"> <li>First-time entrant figures have reduced to the lowest they have ever been – 30 in 2023/2024.</li> <li>Offences and outcomes are at the lowest they have ever been – 51 young people, 103 offences.</li> <li>Violent offences continue to be the highest proportion of offences, however, they have reduced over a 5-year period from 112 to 39.</li> <li>Knife related offences have decreased.</li> <li>Custody figures remain extremely low.</li> <li>Reoffending rates were 28.6 % in 2023/24 – well below the target of 40 %.</li> </ul> <p>Moving forward, a focus will continue to be placed on working in partnership to gather relevant data in relation to violence - not just offences but behaviours in order to make relevant safeguarding referrals, submit partner information forms, recognise vulnerabilities in relation to exploitation and work to disrupt those who are exploiting young people.</p>

Priority	Update
	<p><b>Addressing serious youth violence through developing a robust, integrated, data-led approach to public services that work with young people</b></p> <p>The draft Violence Prevention Strategy sets out a priority to be a place where children and young people feel safe and live free from the effects of violence. The Strategy sets out an ambition to be trauma-informed, data led, collaborate in partnership, and to work with communities. The Strategy sets out the following actions, which will be progressed:</p> <ul style="list-style-type: none"> <li>• Develop activities for parents and carers that promote positive family relationships and create a safe supportive space for connecting with others.</li> <li>• Identify the support services offered to targeted groups of children and young people who are affected by violence.</li> <li>• Support a variety of cohesive community programmes that engage children and young people in positive activities with trusted adults.</li> <li>• Collaborate with schools and other educational settings on the variety of interventions and resources that support professionals.</li> </ul> <p>The draft Strategy will be published in September 2024.</p> <p>For further information on the draft Violence Prevention Strategy, please refer to Wellbeing Objective 4: Safe, Confident and Empowered Communities.</p>
<p>Identify and recognise unpaid carers, including young carers, for the vital contribution they make to the community and the people they care for, enabling unpaid carers to have a life alongside caring. <b>(Strategic Lead: RPB)</b></p>	<p>The RPB’s Unpaid Carers programme continues to progress, using Regional Integration Fund funding and Short Breaks Funding.</p> <p>In 2023, a <a href="#">Cardiff and Vale Unpaid Carers Charter</a> was published. The Charter outlines 8 commitments for unpaid carers in the region:</p> <ol style="list-style-type: none"> <li>1. Ensure unpaid carers are identified and recognised in our communities.</li> <li>2. Ensure the right information and advice is given to unpaid carers at the right time.</li> <li>3. Improve the quality of support provided to unpaid carers.</li> <li>4. Develop and improve the skills of our workforce to help unpaid carers achieve what matters to them.</li> <li>5. Make best use of the resources available to contribute to caring for people in our communities and make sure unpaid carers have time to do the things they enjoy.</li> <li>6. Work together to ensure unpaid carers are supported in education and work.</li> <li>7. Ask unpaid carers to tell us what they think.</li> <li>8. Listen to the voices of unpaid carers to inform the development of services and support.</li> </ol>

Priority	Update
	<p>These commitments align to Welsh Government’s National Priorities for Unpaid Carers and restate the commitment across partners to identify, acknowledge and support unpaid carers, including young carers, for their vital role in keeping people well.</p> <p>Other areas of success over the past year include:</p> <ul style="list-style-type: none"> <li>• Continued delivery of the Carers Gateway, which had 1,378 contacts with unpaid carers to provide information, advice and signposting.</li> <li>• The Cardiff Young Carers Service supported 64 new young carers with group activities and 1:1 support.</li> <li>• C3SC supported the delivery of Short Breaks across the region, which has supported 2,255 unpaid carers with opportunities for varied and dynamic ‘short breaks.’</li> <li>• Cardiff Council developed ‘Care’Diff’ support and signposting through a regular newsletter as well as monthly support groups across the city.</li> </ul> <p>Over the coming year, there will be a renewed focus on developing carer awareness through Carer Friendly accreditation and training, as well as wider engagement with unpaid carers through a regional Unpaid Carers Assembly.</p>

## Wellbeing Objective 2: Cardiff is a Great Place to Grow Older

Priority	Update
<p>Establish integrated, locality-based, health and care services focused on meeting and improving the health and well-being of the local population. <b>(Strategic Lead: RPB)</b></p>	<p>The Ageing Well @Home programme, led by the Regional Partnership Board, is the delivery vehicle for establishing integrated, locality-based, health and care services, focused on meeting and improving the health and wellbeing of the local population and based on the ambitions of 'A Healthier Wales.' The programme brings together a number of national and local priorities including:</p> <ul style="list-style-type: none"> <li>• Strategic Programme for Primary Care</li> <li>• Six Goals for Urgent and Emergency Care</li> <li>• Building Capacity through Community Care – Further Faster</li> <li>• Shaping Our Future Wellbeing</li> <li>• Age Friendly Cardiff</li> </ul> <p>Areas of success over the past year include:</p> <ul style="list-style-type: none"> <li>• Adopting a model for integrated community health and social care - developed by the strategic programme for primary care - to help articulate the programme and outline key areas of working.</li> <li>• Launching a new crisis response service, Safe@Home, specifically aimed at supporting people to remain at home if they do not need to come into hospital. The project uses a range of specialists from across different organisations to ensure people have the support they need, when they need it. The initial soft launch started in January 2023, with a wider phase 2 planned for 2024/25.</li> <li>• The continued expansion of cluster multidisciplinary team working, with 7 clusters having meetings and a new South East Wellbeing Centre opening in Cardiff to support people on discharge from hospital.</li> <li>• Increasing the number of trusted assessors across Cardiff and the Vale to ensure timely discharge from hospital and reduce delays; as well as support those in the community with alternative care solutions, such as Tech Enabled care.</li> <li>• Building on the success of the Integrated Discharge Hub to support discharge from hospital and ensure an efficient hand over to community teams, empowering citizen confidence to build on achieving their goals.</li> <li>• The ongoing development of community access routes to information and services, with Cardiff's First Point of Contact supporting over 28,000 contacts.</li> </ul> <p>Over the coming year, a focus will be placed on further expanding the cluster model to improve the way GPs and other services in an area work better together to support the community, as well as building on the first phase of the crisis response service, Safe@Home.</p>

Priority	Update
<p>Deliver the <a href="#">Age Friendly City Action Plan</a>, ensuring older people can enjoy all aspects of life and are provided with opportunities to participate in activities and events to improve their well-being and enrich their lives.</p>	<p>The first <a href="#">Annual Age-Friendly Cardiff Report</a> was published at the end of 2023 and submitted to, and acknowledged by, the World Health Organisation. The report sets out the city’s eight Age-Friendly commitments and outlines the progress made against them to date. Some key achievements include the creation of the <a href="#">Age Friendly Cardiff website</a>, working with higher education institutions to assist in various age-related research projects, and the establishment of an Age Friendly Cardiff Forum. The Forum brings together older people, older people’s groups and Age-Friendly partners to encourage opportunities for feedback, co-creation and collaboration, and meets every quarter. Further areas of notable progress include supporting older people into work with the appointment of employment mentors and the delivery of training in subjects like digital skills, customer service, and first aid.</p> <p>Looking ahead, priorities for 2024/25 include:</p> <ul style="list-style-type: none"> <li>• The development of a new Age Friendly Cardiff Action Plan. Engagement will be undertaken with older people, as well as with partners/ other key stakeholders, to understand priorities.</li> <li>• Encouraging partners, stakeholders and businesses to pledge to become an Age Friendly Employer, in liaison with the Centre for Ageing Better.</li> <li>• Improving the availability of Age Friendly advice. Acknowledging that the ‘Digital First’ approach is not conducive with Age-Friendly principles, additional communication channels need to be investigated and maintained. In addition, improving the availability of resources in community languages needs to be explored.</li> <li>• Maximising Age-Friendly Cardiff communication channels to deliver, for example, targeted health initiatives that impact older people.</li> <li>• Supporting the participation of older people in communities through the creation of volunteering opportunities.</li> </ul>



Priority	Update
<p>Work towards becoming a Dementia Friendly City which helps people living with dementia and their families to thrive and which ensures that public and commissioned services are reshaped to meet current and future demand. This includes ensuring an equitable and timely access to a diagnosis and person-centred care delivered locally, as well as increasing awareness of dementia and ways to reduce risk. <b>(Strategic Lead: RPB)</b></p>	<p>The Ageing Well Dementia programme, led by the Regional Partnership Board, aims to raise awareness of dementia and its determinants whilst working to develop community-based services that enable equitable and timely access to diagnosis and person-centred care. The programme helps to connect and support learning across dementia services in Cardiff and the Vale through a focus on:</p> <ul style="list-style-type: none"> <li>• Compassionate communities who are aware of their risk factors through a coordinated campaign of raising awareness and an increased number of ‘dementia friendly’ communities.</li> <li>• Community-based care and support by increasing advocacy in the design of person-centred care plans and service developments.</li> <li>• Clear community-based pathways for timely assessment and diagnosis with a linked post diagnostic support.</li> <li>• The Dementia Friendly Hospital Charter.</li> <li>• A regional approach to dementia care learning and development.</li> <li>• Measuring and benchmarking progress with people affected by dementia.</li> <li>• A Communications, Engagement &amp; Coproduction Plan, to engage those affected by Dementia and those who are underrepresented.</li> </ul> <p>Over the past year, areas of success include:</p> <ul style="list-style-type: none"> <li>• Dementia Friendly Cardiff partners, alongside Dementia Friendly Vale partners and Cardiff and Vale University Health Board Public Health Colleagues, developed an information booklet on how to reduce your risk of developing dementia by up to 40%. This was a first in Wales and was launched during Dementia Action Week in May 2024.</li> <li>• Coproduction and engagement have developed significantly over the past year, with the embedding of the Dementia Champions Network, and a series of engagement events (‘Opening Doors’) taking place. Partners also coproduced a Mental health engagement - ‘EmPower Mind’ - in St Mellons Hub.</li> <li>• The implementation of the dementia friendly self-audit tool in hospital wards. A number of wards have also implemented John’s Campaign to support carers of people with dementia.</li> <li>• The new model for developing Dementia Friendly organisations has seen a huge increase in uptake, with 403 organisations pledging to help people feel supported and able to do the things they enjoy in their own communities.</li> <li>• A review and mapping of community care and support services – who have delivered 7,031 contacts over the past year – has taken place, to keep people independent and well in their own homes and communities.</li> </ul> <p>Over the coming year, a focus will be placed on further connecting community care and support services, as well as promoting the prevention handbook to empower people to take control of their own health and reduce their risk of developing dementia.</p>

## Wellbeing Objective 3: Supporting People out of Poverty

Priority	Update
<p>Implement the Real Living Wage across the public and private sectors and by November 2025:</p> <ul style="list-style-type: none"> <li>• Increase the number of accredited Living Wage employers across the city to 300.</li> <li>• Increase the number of workers receiving a pay rise onto at least the Real Living Wage to 13,900.</li> </ul>	<p>Cardiff continues to be one of the leading UK cities in terms of promoting the real Living Wage, with the Living Wage City Partnership continuing to drive the agenda in Cardiff, with an updated Action Plan published in May 2024.</p> <p>In 2017, 20.7 % of the workforce in Cardiff – around 42,000 people – were not earning the Real Living Wage; the latest Office for National Statistics survey results show that this has now decreased to 8.2 %, or 20,000 people.</p> <p>As of May 2024, there are 224 accredited Living Wage employers in Cardiff, employing over 77,730 employees of whom over 13,330 have had a pay rise to the real Living Wage. Furthermore, in May 2024, Cardiff University calculated, since 2012, as a result of employees being uplifted to the real Living Wage, an additional £82.7 million has been injected into the Cardiff economy.</p> <p>The wider economic climate does continue to be challenging, however; 15 accredited organisations in Cardiff ceased trading in 2023/24. Despite 36 new organisations gaining accreditation in the same period, this only resulted in a net increase of 20 organisations. Consequently, achieving the target of 300 accredited employers by November 2025 appears difficult.</p> <p>The Living Wage City Partnership is developing a strategy aimed at encouraging more organisations from the retail and hospitality sectors to see the business benefits of accreditation and to ask them to consider accreditation. At present, only 6 businesses from these sectors are accredited. Other target sectors include GP and Dentist practices.</p>
<p>Develop innovative, data-led approaches to tackle health inequities and amplify prevention in the wake of the pandemic and current cost-of-living crisis, including:</p> <ul style="list-style-type: none"> <li>• Improving childhood vaccination and immunisation uptake in Cardiff</li> <li>• Improving uptake of bowel screening</li> <li>• Reducing the prevalence of smoking</li> </ul>	<p><b>Improving childhood vaccination and immunisation uptake in Cardiff</b></p> <p>2022 to 2023 Cardiff and Vale University Health Board data indicates that, across all age groups in Cardiff and the Vale, there is a low vaccination uptake for those living in socio-economically deprived areas, as well as amongst ethnic minority communities.</p> <p>Welsh Government’s Welsh Health Circular, which provides guidance on vaccination and immunisation, has set out a target of 90 % uptake of MMR (measles, mumps and rubella) vaccination in all schools in Wales with more than 50 pupils. This is against a backdrop of an active outbreak of measles in the UK, centred around the West Midlands and London, which has recently spread to Gwent. To address this, a targeted approach is being undertaken, working with schools across Cardiff with a particularly low uptake of MMR vaccination.</p> <p>For a more detailed update on improving childhood vaccination and immunisation uptake in Cardiff, please refer to Wellbeing Objective 1: Cardiff is a Great Place to Grow Up.</p>

Priority	Update
	<p><b>Improving uptake of bowel screening</b></p> <p>The latest bowel screening uptake data shows that uptake in Cardiff increased from 60 % in 2020/21 to 65.4 % in 2021/22.</p> <p>Cardiff Council, Vale of Glamorgan Council and the Cardiff and Vale University Health Board have worked collaboratively to share screening promotion messages in a coordinated way across communication channels. Furthermore, data and evidence have been collated to identify those population groups and areas with the lowest uptake. This shows consistent patterns of lower uptake associated with younger age groups (i.e. those aged below 60 years), males, people living in areas experiencing deprivation and some ethnic minority communities. The range of factors which influence this have also been mapped.</p> <p>Despite an overall increase in uptake, uptake has remained static or even reduced in some areas of the city, most notably the Cardiff City and South and Cardiff South East cluster areas. Prioritisation of immunisation, tobacco and healthy weight, as part of the Amplifying Prevention Programme, has meant a reduced focus on promoting of bowel screening.</p> <p>Looking ahead, work will continue to support the Public Health Wales Screening Division in promoting bowel screening uptake, particularly in areas of lower uptake. In addition, communications across the three organisations previously mentioned will continue, maximising opportunities to share information with communities with the lowest uptake.</p> <p><b>Reducing the prevalence of smoking</b></p> <p>Welsh Government have set an ambitious target for Wales to be Smoke-free by 2030. Across Cardiff and the Vale of Glamorgan, work is ongoing to achieve a smoking prevalence figure of 5 % or less by 2030; the prevalence figure is currently 13 %. In order to meet this ambition, work is ongoing, in partnership, to deliver evidence-based actions that prevent people taking up smoking and help current smokers to quit. For instance:</p> <ul style="list-style-type: none"> <li>• Smoking cessation programmes are being run in various settings, including a specific programme to help pregnant smokers quit.</li> <li>• Supporting advocacy for changes to legislation that will help deliver a smoke free environment.</li> </ul> <p>It is acknowledged that rates of smoking and use of other tobacco products vary between different groups, such as those living in socioeconomically deprived areas, people with mental health conditions, and those from some ethnic minority backgrounds. In addition, whilst smoking prevalence is gradually decreasing, those who still smoke frequently face additional challenges, and require more intensive support over a longer period of time from Smoking Cessation Services before successfully quitting. Moving forward, it is crucial to specifically focus on supporting these groups who wish to quit smoking.</p>

Priority	Update
	<p>Furthermore, looking ahead, effective communications are needed to ensure correct information is disseminated to the right people about the risks of tobacco use, and of vape use. Vapes can be helpful as an aid to smoking cessation, but otherwise should not be used. In 2024/25, areas of focus include:</p> <ol style="list-style-type: none"> <li>1. Reducing smoking rates from 13 % to 5 % by 2030 using a whole system approach.</li> <li>2. Ensuring all interventions address inequalities in smoking prevalence.</li> <li>3. Reducing the number of people who start smoking.</li> </ol>
<p>Increase the percentage of people with a healthy weight and increase physical activity levels, particularly in the more deprived communities, through the delivery of the <a href="#">Move More, Eat Well Strategy 2020-2023</a>.</p>	<p>The Move More, Eat Well (MMEW) programme has continued to be driven forward by partners, enabling and embedding opportunities for movement and good food across Cardiff’s communities, in settings and in the environment.</p> <p>A MMEW Implementation Group has been established, to strengthen partnership drive and collaboration, whilst the continued alignment of MMEW to other local plans and programmes of work – for instance, Food Cardiff, Healthy Travel Charter, Amplifying Prevention etc. – has helped to drive change and increase the reach of the programme. In addition, through the national whole-system approach to Health Weight in Wales approach, there has been opportunities to share and learn from other regions across Wales.</p> <p>Across 2023/24, work has included:</p> <ul style="list-style-type: none"> <li>• Progressing the policy development of healthier advertising. Following a successful application to the National Institute for Health and Care Research’s (NIHR’s) Public Health Intervention Responsive Studies Teams (PHIRST) programme, a focused evaluation of healthier advertising work is now progressing.</li> <li>• Informing and influencing Cardiff’s Local Development Plan Preferred Strategy, identifying strategic policies which could have a strengthened focus on health.</li> <li>• Launching ‘Active Soles’, an initiative which enables staff to wear active shoes to encourage movement in the workplace.</li> <li>• Supporting and promoting various events, including the Healthy and Sustainable Food Procurement Networking event, Good Food Cardiff Autumn Festival, World Refill Day, Nutrition and Hydration Week, and both winter and summer Healthy Eating Week.</li> </ul> <p>Whilst good progress has been made, challenges relate to the capacity of staff – across settings – to engage in learning and engagement opportunities, as well as financial pressures across the system, which is affecting the scale and pace of change. Another challenge relates to misinformation around public health messaging and policy change.</p>

Priority	Update
	<p>A focus is therefore currently being placed on reviewing the MMEW framework (2024-2030). To shape the revised framework, between January and March 2024, a wide range of people were brought together from across the public, private and third sectors organisations through a series of in person and online workshops. The workshops were structured thematically – with themes including Healthy People, Healthy Settings, Healthy Environment, Leadership and Enabling Change – to develop the vision and goals for people, settings, and the environment in relation to eating well and enabling movement. It is hoped that the framework will be finalised later this year.</p>
<p>Work together to tackle and prevent homelessness, with a focus on delivering sustainable and affordable housing options across the city to meet the growing levels of acute housing need, including for those who need specific housing with support.</p>	<p>In December 2023, Cardiff declared a housing emergency in response to the exceptional pressures and unabating demand for homelessness services. At that time, all 1,699 units of temporary accommodation in Cardiff were full, with 707 families, 806 single people, and 186 young people housed across the city. Waiting lists to enter temporary accommodation had increased by 150 % since 2021, even though the amount of temporary accommodation has increased significantly over the same period.</p> <p>Immediate responses to the housing emergency have included strengthening the Homelessness Prevention services to meet the increasing need for assistance and focusing on early intervention. Homelessness prevention support is now available locally in Community Hubs and from other locations across the city. There is also more joined-up working across services to resolve issues and prevent homelessness. As a result, waiting times for a homeless prevention appointment have reduced from 30 working days in September 2022 to an average of eight working days during 2023/24.</p> <p>Due to the scale of demand, hotels are currently an essential part of temporary accommodation provision, critical in housing both single people and homeless families. This approach is, however, expensive and does not offer the best long-term solution for those affected.</p> <p>Medium-term solutions to the housing emergency include a continuation of the approach to utilise vacant sites for ‘meanwhile use.’ Construction of 156 modular homes on the former Gasworks site in Grangetown will complete in August 2024, with 69 new homes handed over already. The units are demountable and will be relocated elsewhere when the permanent development of the site is ready to progress. Proposals for the construction of a further 350 modular homes on a meanwhile basis across 4 sites are being taken forward and will be delivered via the Cardiff Living Programme.</p> <p>To increase the amount of affordable housing in the city in the longer term, the housing development programme delivered an additional 262 new council homes during 2023/24, including 90 properties bought from the market. To date, the programme has delivered 1,115 new homes and has the capacity to deliver over 4,000 new homes across 65 development sites.</p>

Priority	Update
<p>Build on the success of Cardiff's 'No Going Back' approach to rough sleeping, by developing a trauma-informed, public health-based approach to positively impact the lives of vulnerable people, especially those with street-based lifestyles.</p>	<p>To build on the success of Cardiff's 'No going back' approach, Cardiff Council, Cardiff and Vale University Health Board and third sector partners are working collaboratively to address extreme health and social inequities among the most vulnerable and marginalised groups<sup>10</sup>, including those with street-based lifestyles, through the provision of specialist health inclusion service, which is targeted at individuals at the cliff edge of inequality.</p> <p>A model is proposed which would see the co-location of relevant health professionals and partners in a hub, utilising a 'no wrong door' approach. It is proposed that the model be implemented using a phased approach, as follows:</p> <ul style="list-style-type: none"> <li>• Phase 1 (24/25): Make permanent and expand outreach of health inclusion services into hostels and probation and create a specialist multi-agency health inclusion team in Accident &amp; Emergency (A&amp;E). Funding for Phase 1 has been agreed.</li> <li>• Phase 2 (25/26): Co-locate appropriate services in a hub to offer coordinated, integrated, and responsive health and social care for identified health inclusion groups.</li> <li>• Phase 3 (26/27): Commissioning of intermediate care beds (potentially to be included in Phase 1 if suitable accommodation identified).</li> </ul> <p>Furthermore, the Community Safety Partnership's Street Based Lifestyles and Complex Needs Group has undergone a full review of its priorities in light of changes in complexity and risk associated with those who spend significant time on the streets. A focus on safeguarding, the emergence of serious mental health conditions and the need for trauma-informed responses, as well as the association with violence and suicide have emerged as areas of focus. The introduction of the 'Right Care, Right Person' approach further strengthens the need for these priorities and a robust response.</p>

<sup>10</sup> The concept of health inclusion typically encompasses vulnerable migrants; people experiencing homelessness; people released from prison; Gypsy, Roma and Traveller communities; and people engaged in sex work.



## Wellbeing Objective 4: Safe, Confident and Empowered Communities

Priority	Update
<p>Respond to the new statutory Serious Violence Duty, underpinned by a public health-based approach to violence reduction.</p>	<p>In response to the Serious Violence Duty, the Community Safety Partnership has undertaken a Strategic Needs Assessment, alongside a profile of violence within Cardiff. A draft Violence Prevention Strategy has subsequently been developed with partners; the Strategy takes a health-based approach and is accompanied by a Delivery Plan of partnership projects and interventions. The draft Strategy will be published in September 2024, with an evaluation at the end of the financial year. This evaluation will assist in evidencing the current approach and will aid the development of a longer-term strategy.</p>
<p>Tackle all forms of violence against women and girls, domestic abuse and sexual violence, and take action to strengthen the support available to victims, including agreeing and implementing an updated Violence against Women, Domestic Abuse and Sexual Violence strategy.</p>	<p>Tackling Violence against Women, Domestic Abuse and Sexual Violence (VAWDASV) is an area of focus for the Community Safety Partnership.</p> <p>Over the past year, statutory and third sector partners have worked together to develop a revised 5-year regional <a href="#">VAWDASV Strategy</a>, along with a corresponding <a href="#">Implementation Plan</a>.</p> <p>Other areas of progress include:</p> <ul style="list-style-type: none"> <li>• The Safe Life Review recommendations have been taken forward by the VAWDASV Executive Group.</li> <li>• The mandatory National Training Framework continues to be implemented.</li> <li>• Programmes to support those that cause harm have been delivered.</li> <li>• Campaigns and events to raise awareness of VAWDASV have been delivered.</li> </ul> <p>Priorities for 2024/25 include:</p> <ul style="list-style-type: none"> <li>• Completing a training needs analysis exercise</li> <li>• Developing Standard Operating Procedures for daily discussion / Multi Agency Risk Assessment Conferences (MARAC) processes</li> <li>• Recommissioning specialist VAWDASV services</li> <li>• Developing and agreeing a regional dashboard of high-level data and outcomes.</li> <li>• Mapping out survivor engagement and participation activities in the region to improve engagement.</li> <li>• Supporting the development of clear pathways for all cases of identified/ suspected female genital mutilation (FGM) and honour-based abuse.</li> </ul>

Priority	Update
<p>Work in partnership to identify vulnerability and prevent harm in the evening and night-time economy.</p>	<p>Preventing harm in the evening and night-time economy is an area of focus for the Community Safety Partnership. The draft Violence Prevention Strategy sets out a priority to work in partnership to prevent violence occurring in the night-time economy by identifying potential risks and vulnerabilities, ensuring that everyone feels safe in the city after dark. The Strategy sets out the following actions, which will be progressed moving forward:</p> <ul style="list-style-type: none"> <li>• Deliver and raise awareness of various support services and safe spaces that are available to users of the night-time economy when they are vulnerable or feel unsafe. For example, the Alcohol Treatment Centre, the Night Marshals, the Safe Places App, the Street Pastors and the Student Safety Bus.</li> <li>• Develop a harm reduction approach to reduce the risk of harm from alcohol and other substances, building on this approach with key partners such as licenced premises, police, health, colleges and universities.</li> <li>• Support all organisations that operate in the night-time economy - with their workforce's knowledge of issues such as, but not limited to, sexual violence, drink spiking and exploitation - by providing them with opportunities to access Vulnerability Awareness Training.</li> </ul>
<p>Safeguard those at risk of exploitation and those who have been a victim of crime. This includes embedding a contextual approach to safeguarding across Cardiff.</p>	<p>Over the past year, a significant amount of work has been undertaken to streamline partnership arrangements for safeguarding. The governance arrangements supporting the Cardiff and Vale Regional Safeguarding Board have been strengthened, with an increased focus on data-driven decision-making. Good progress has been made against the Regional Safeguarding Board's 2023/24 priorities, as outlined within the Board's <a href="#">Annual Report</a>. A new website for the Board has also been developed and is expected to go live early in 2024/25.</p> <p>In addition, the Safeguarding Adolescents from Exploitation (SAFE) model continues to be implemented effectively. A SAFE Partnership has been established, bringing together over 50 statutory and third sector organisations across Cardiff and the Vale of Glamorgan, to develop and embed a contextual approach to the prevention and disruption of the exploitation of children and young people. The multi-agency approach includes both national and local partners, including the Police, Children's Services, Health and Education. As part of a whole-system approach, in 2023/24:</p> <ul style="list-style-type: none"> <li>• The Partnership produced a Development Plan, based on the findings of a consultation with over 400 practitioners in 2022.</li> <li>• The SAFE Team reached out to a wide range of partners across Cardiff and South Wales and delivered a programme of training, conferences, professional development and learning events and community engagement and networking events, to strengthen partnership working and raise awareness of exploitation.</li> </ul>



Priority	Update
	<ul style="list-style-type: none"> <li>• A missing children protocol and toolkit was developed to better support multi-agency professionals.</li> <li>• The SAFE team launched guidance to support partners in sharing information with the Police to better safeguard children from harm outside the home.</li> <li>• Looking ahead, the SAFE Team are looking to work with partners across statutory and third sector agencies to strengthen policies on Cuckooing and Licensing.</li> </ul>
<p>Disrupt the illicit supply of substances in our communities to prevent and protect children and vulnerable adults from exploitation, neglect, and abuse, and to reduce violent crime.</p>	<p>Tackling organised crime and exploitation is an area of focus for the Community Safety Partnership. The draft Violence Prevention Strategy sets out how the city will tackle organised crime and exploitation, outlining the following actions:</p> <ul style="list-style-type: none"> <li>• Develop a variety of resources that will raise awareness of the signs of exploitation and how to report concerns in the community, with the aim to ensure that safeguarding children, young people, and adults from exploitation is ‘everybody’s business.’</li> <li>• Identify specialised organisations who can work with targeted groups of vulnerable people to prevent them from being exploited or drawn into organised crime.</li> <li>• Identify accessible support for victims and families impacted by exploitation to recover and rebuild their lives to prevent further exploitation.</li> <li>• Work in partnership to gather and share relevant intelligence to disrupt the activities of organised criminal groups/gangs and protect those who are being exploited.</li> </ul> <p>Some relevant examples of work progressed in these areas are as follows:</p> <ul style="list-style-type: none"> <li>• <b>Op Pester:</b> Op Pester is an initiative operated by South Wales Police, whereby a text message is sent to all phone numbers associated with a drug deal line to disrupt the supply of drugs, as well as encourage those buying illicit drugs to seek support for their use; for instance, by providing the contact details of CAVDAS (Cardiff and Vale Drug and Alcohol Service). Between August 2023 and March 2024, 13 Pester ‘broadcasts’ were made by South Wales Police, with the text message sent, with the largest broadcast reaching 1,400 individuals. Continued investment in this initiative has the potential to disrupt complicated supply networks and reduce demand for substances by promoting access to recovery services.</li> <li>• <b>South Wales Police Serious Violence and Organised Crime Tactical Group:</b> This Group has been established to contribute to the development of partnership approaches, ensuring that the latest intelligence and</li> </ul>

Priority	Update
	<p>information relating to organised crime, county lines, exploitation and modern-day slavery is understood and considered. The benefits of the Group include the regular sharing of intelligence, themes and trends, including approaches to enforcement being undertaken by Police colleagues, as well as supporting the growth of further intelligence from key stakeholders. Future developments associated with this work include opportunities for collaboration to target cohorts associated with increased risks and violence, particularly related to the supply and use of certain drugs.</p>
<p>Reduce - and ultimately prevent - health and well-being harms from substance use, focussing on prevention and early identification of harmful alcohol use, and developing safe alternatives for people who currently use substances in public spaces.</p>	<p>Work to reduce – and ultimately prevent – health and wellbeing harms from substance use is an area of focus for both the Community Safety Partnership’s Substance Misuse and Complex Needs Group and the Cardiff and Vale Area Planning Board. Over the past year:</p> <ul style="list-style-type: none"> <li>• Partners have developed a memorandum of understanding (MOU) aimed at ensuring there is a harm reduction approach to the management of drug taking within private rooms of hostel premises. The MOU aims to ensure consistent guidance is available to staff where onsite drug taking is identified and improve opportunities for wider welfare checking and support.</li> <li>• An Alcohol Task and Finish Group has been established to enable early identification and prevention of alcohol related harms. This work is supported by the Alcohol Concern and Community Alcohol Partnership. A review of alcohol screening in primary and secondary care was recently undertaken; work is underway to explore the recommendations, which will be a focus over the coming year.</li> </ul> <p>In addition, a South Wales Police Substance Misuse and Harm Reduction Group has been established. Through this Group, developments in Police fast drug testing have been achieved, allowing for timely information about substances associated with fatal drug poisonings to be disseminated to partners swiftly, supporting a quick response to risks to be viable. The Group has been able to mobilise promptly when concerns have been raised, particularly with regard to nitazenes.</p>

Priority	Update
<p>Implement the CONTEST counter terrorism strategy and work in partnership to respond to the requirements of the new PROTECT Duty.</p>	<p>Counter-extremism is an area of focus for the Community Safety Partnership. The Cardiff &amp; Vale CONTEST Board, which reports into the Community Safety Partnership, brings together partners across Cardiff and the Vale of Glamorgan to implement the UK Government’s CONTEST (Counter Terrorism) Strategy, with a focus on the four P’s of the Strategy, namely:</p> <ul style="list-style-type: none"> <li>• <b>Prevent:</b> To stop people becoming terrorists or supporting terrorism</li> <li>• <b>Pursue:</b> To stop terrorist attacks</li> <li>• <b>Protect:</b> To strengthen our protection against a terrorist attack</li> <li>• <b>Prepare:</b> To mitigate the impact of a terrorist attack</li> </ul> <p>Progress across 2023/24 includes:</p> <ul style="list-style-type: none"> <li>• The creation of an Action Plan for each of the Board’s sub-groups (Cardiff Prevent Partnership Board, Vale Prevent Partnership Board, Cardiff Protective Security Preparedness Group and Vale Protective Security Preparedness Group), taking into consideration the key findings of the 2023 Counter Terrorism Local Profile. Progress against the plans is reported to the Board on a quarterly basis for assurance and scrutiny.</li> <li>• A Maturity Assessment, completed in October 2023, found that the Cardiff &amp; Vale CONTEST Board is characterised by a well-networked Counter Terrorism community which works well together for the delivery of CONTEST.</li> </ul> <p>Following publication of the 2024 CTLP, the Action Plans will be reviewed and updated to reflect the most up to date threat and risk picture.</p> <p>Martyn’s Law (the Protect Duty) is yet to be passed by UK Parliament.</p>

Priority	Update
<p>Deliver local partnership-based projects which tackle significant anti-social behaviour issues through a problem-solving approach.</p>	<p>Tackling anti-social behaviour is an area of focus for the Community Safety Partnership. The Local Problem Solving Group brings agencies together to explore solutions to complex community problems relating to anti-social behaviour. The Group is moving towards a locality action plan approach, with the wards prioritised including Adamsdown/Splott, Butetown, Ely/Caerau, and the City Centre. A performance dashboard will be created to monitor the planned actions in the wards and the anticipated outcomes.</p> <p>The following groups link into the Local Problem Solving Group:</p> <ul style="list-style-type: none"> <li>• The CCTV Partnership Group continues to monitor and evaluate the effectiveness of the cameras across Cardiff that are used for community safety issues.</li> <li>• An Off Road Bikes Delivery Group, which is coordinating a delivery plan of interventions to tackle this issue in Cardiff. A number of enforcement operations have successfully seized a number of illegal vehicles. Other tactics will include community communication campaigns and intervention programmes such as Motocross.</li> </ul>
<p>Establish a partnership approach to reduce the number of older people becoming victims of fraud.</p>	<p>Age Friendly Cardiff launched a website in October 2023, providing resources for older people to improve their health and wellbeing. A focus of the website is crime and security, with resources provided on how older people can be safer online and be fraud aware. This is supported by a regular newsletter, delivered to some residents, and promoted in local hubs and GP surgeries.</p> <p>In addition, South Wales Police’s Cybercrime team have developed a resource to improve an individual’s awareness on online fraud which has been delivered across the region. Local Neighbourhood Policing teams have visited local hubs and businesses to raise awareness and provide advice to older residents based on this resource.</p>

Priority	Update
<p>Continue to make the case to UK Government for additional and more sustainable funding to cover the cost of policing the capital city, as is the case in other UK capitals.</p>	<p>South Wales Police continues to work with partners in Welsh Government, Cardiff Council and the Home Office to make the case for a fairer and more equitable funding settlement for South Wales Police, which takes into account the challenges of policing one of the UK’s four capital cities. The case will continue to be made, working in partnership, moving forward.</p>
<p>Welcome and support refugees and asylum seekers to build a new life in Cardiff, including continuing to lead the local response to the Ukraine and Afghanistan crises.</p>	<p>Wales is a Nation of Sanctuary and Cardiff is proud to provide support and refuge to those who are fleeing world conflicts. In recent years, over 1,200 Ukrainian nationals have been welcomed into the city for long-term settlement, whilst 800 people from Afghanistan have been supported into local temporary bridging accommodation as part of a national process where they are matched into long-term homes across the UK. These processes can place strain on parts of the public services system, however, and close partnership working is essential to provide access to the accommodation, health, employment, and specialist advice services needed.</p> <p>Significant demand pressures were seen between October and December 2023, following a decision by the Home Office to significantly accelerate the approval decision-making process on certain asylum cases. This affected homelessness and wider housing services, in particular, as many individuals granted asylum subsequently presented as homeless, seeking assistance to support them into accommodation. Moving forward, a focus will continue to be placed to responding to the immediate needs of those arriving in Cardiff, whilst transitioning individuals and families into sustainable long-term provision where possible.</p>

## Wellbeing Objective 5: A Capital City that Works for Wales

Priority	Update
<p>Work together to deliver new apprenticeship and trainee opportunities across the city's public services.</p>	<p>Partners are working to deliver new apprenticeship and trainee opportunities. In 2023/24:</p> <ul style="list-style-type: none"> <li> <p><b>Cardiff Council:</b> The Council is committed to creating more opportunities for young people in Cardiff and increasing the diversity of its workforce. Through the Council's Corporate Apprentice and Trainee Scheme, service areas have been supported to create apprenticeship and trainee roles, with commitments and targets captured in Directorate Delivery Plans. The Council has a dedicated web page for apprenticeship, trainee and graduate opportunities, with opportunities frequently promoted. In 2023/24, 70 new apprenticeship and trainee placements were provided, with the total number of in year apprenticeships and trainee placements at 154.</p> </li> <li> <p><b>Cardiff and Vale University Health Board:</b> The Health Board is keen to create a culture where opportunities for people to develop their skills, experience, education and qualifications are explored. The Health Board has a dedicated web page for opportunities, called the Apprenticeship Academy. Over the next three years, a focus is being placed on growing opportunities in traditional areas such as estates and crafts, as well as in essential support functions, such as HR and finance. In 2023/24, 229 new apprenticeship and trainee placements were provided, with the total number of in year apprenticeships and trainee placements at 371.</p> </li> <li> <p><b>South Wales Police:</b> South Wales Police continues to offer a variety of entry routes into the organisation locally in Cardiff, including the yearly internship scheme, summer placements for underrepresented groups and Police Constable Degree Apprenticeship route, which allows people to gain a degree whilst working as a Police Officer.</p> </li> <li> <p><b>South Wales Fire and Rescue Service:</b> The South Wales Fire and Rescue Service are part of the Welsh Apprenticeships Programme and offer an Apprenticeship Scheme which provides valuable opportunities for apprentices to develop work related skills and experiences and gain a qualification. Between January 2023 and June 2024, 62 new apprenticeship placements were provided.</p> </li> <li> <p><b>National Probation Service (NPS):</b> The NPS has worked with Careers Wales and a significant number of external employers to create opportunities for people in probation. The Service recently held a Careers Fair, which included training opportunities for those attending as well as open applications for jobs. A similar event will be held over the summer.</p> </li> </ul>

Priority	Update
<p>Work in partnership to support Cardiff's major events programme, being mindful of their impact on the cost of delivering public services.</p>	<p>Partners continue to work collaboratively to deliver the city's annual events programme, with considerable focus given to maintaining 'business as usual' continuity throughout the period of any major events. The current focus is on preparing for the Cardiff Music City Festival in Autumn 2024, the European Professional Club Rugby (EPCR) Championship Finals in 2025 and the hosting of the Euros in 2028, together with the National Eisteddfod of Wales. As with all major events, every opportunity is afforded to ensure that partnership working negates any duplication of effort. In addition, budget and resources are closely monitored to ensure the most cost-effective delivery mechanisms are utilised.</p> <p>Looking ahead, Cardiff Council is leading the development of a new Tourism &amp; Events Strategy as well as a new Cultural Strategy to champion and reinvigorate the Cardiff's event and cultural offer.</p>
<p>Aim to double the number of Welsh speakers in Cardiff by 2050.</p>	<p>The <a href="#">2022-27 Bilingual Cardiff Strategy</a> is the second iteration of the city's Welsh language promotion strategy and follows the structure of Cymraeg 2050, the Welsh Government's action plan for a million Welsh speakers by 2050. The Strategy is aligned with Cardiff Council's Welsh in Education Strategic Plan 2022-32 (WESP).</p> <p>2021 Census data highlights that there has been an increase in the percentage of Cardiff's population (aged 3+) who speak Welsh from 11.1 % in 2011 to 12.2 % in 2021. In order for Cardiff to play its part in supporting the Welsh Government's vision of a million Welsh speakers by 2050, the number of Welsh speakers in Cardiff will need to increase from the 44,213 reported in the 2021 Census to 46,565 in 2027. This equates to an annual increase of 392 (an annual percentage increase of 1.25 % )<sup>11</sup>.</p> <p>Some of the main successes in implementing the 2022-27 Bilingual Cardiff Strategy in 2023/24 are as follows:</p> <ul style="list-style-type: none"> <li>• Gyrfa Gymraeg, an event to promote the Welsh language and Welsh language career opportunities, was held at Cardiff and Vale College's Dumballs Road campus on 23 June 2023. Over 300 Year 9 pupils from Plas Mawr and Bro Eder secondary schools attended.</li> <li>• A sub-group was established in January 2024 to support increasing the number of students following Welsh language post-16 courses in Cardiff. The group will map the provision currently offered in Cardiff and develop a publicity campaign to promote the Welsh language offer.</li> </ul>

11 Targets for the required increase in the number of Welsh speakers in Cardiff - to support Cymraeg 2050 for the 2022-27 Bilingual Cardiff Strategy – were previously based on projections from the 2011 Census and additional data sources such as the National Population Survey, which presented the number of Welsh speakers in Cardiff as 43,223 in 2022. The targets were revised following receipt of the 2021 Census.

Priority	Update
	<ul style="list-style-type: none"> <li>• A sub-group was established in October 2023 to support 3 Welsh-medium primary schools in Cardiff who have experienced reduced Reception class entries. The group are working to support the schools and to promote Welsh-medium education within their catchment areas.</li> <li>• A city-wide consultation to allow young people to give their views on Welsh language and bilingual youth provision in Cardiff received over 1800 responses. These responses demonstrated that Cardiff's young people wished to have more Welsh language social opportunities, to be able to develop new skills with their friends, and for Welsh medium provision to be offered outside school settings. A programme of activity has been developed with the Bilingual Cardiff Youth Forum as a result.</li> <li>• A South East Wales Welsh Language Champion initiative has been established as a partnership with Cardiff Capital Region Local Authorities and Mentrau Iaith. The focus of the partnership is increasing the accessibility of Welsh language provision and its promotion with parents and communities. The partnership, now branded as Cymraeg i Bawb (Welsh for All), held its first annual conference in March 2024, showcasing achievements so far, including the launch of a new website: <a href="#">Cymraeg i Bawb   Welsh for All</a>.</li> <li>• The <a href="#">Ein Dinas, Ein Hiaith / Our City, Our Language</a> website was launched on St David's Day 2024. The website presents information about Welsh language education and culture across the city and aims to deliver a one stop shop to access all Welsh language activities and opportunities offered in Cardiff.</li> </ul> <p>Moving forward, a focus will continue to be placed on delivering the 2022-27 Bilingual Cardiff Strategy and its strategic themes: increasing the number of Welsh speakers, increasing the use of Welsh and creating favourable conditions for the Welsh language.</p>
<p>Work together to maximise outdoor recreation using green and blue infrastructure.</p>	<p>The Cardiff Local Nature Partnership (LNP) was established in 2020 through the Wales-wide Local Nature Partnerships Cymru project. The Cardiff LNP aims to bring together cross-sector stakeholders to support and deliver projects and activities which protect and enhance biodiversity. The Partnership continues to stimulate interest in outdoor recreation, supporting the use of Cardiff's green and blue spaces, including parks, rivers/ waterways and outdoor activity centres.</p> <p>In 2023/24, green and blue infrastructure provision generated 650,000 individual visits, linked to formal recreational activity. In addition, through the Parks Services Outreach and Engagement Programme, in excess of 21,000 volunteer hours were generated.</p> <p>This work will continue in 2024/25.</p>



Priority	Update
<p>Work together on maximising opportunities for local employment and supply chains during the development and building of significant new public sector infrastructure, such as health or local authority estates, ensuring that new infrastructure supports the city to achieve decarbonisation and climate resilience, to improve the health and wellbeing of our communities.</p>	<p>From both a Cardiff Council and Cardiff and Vale University Health Board perspective, work is ongoing to ensure that the development of new infrastructure both maximises opportunities for local employment and supply chains, as well as supports the city to achieve decarbonisation. This includes any joint infrastructure projects that are being delivered; in joint projects, the approach to maximising opportunities for local employment and supply chains, as well as decarbonisation, is led by the lead partner who is responsible for the infrastructure development.</p> <p>For more information on joint infrastructure projects, please refer to Wellbeing Objective 7: Modernising and Integrating our Public Services.</p> <p><b>Maximising Opportunities for Local Employment and Supply Chains</b></p> <p>From a Cardiff Council perspective, since 2020, the Council has been piloting the use of Welsh TOMs (Themes, Outcomes, Measures) to increase community wellbeing benefits/ social value delivered by suppliers. Each Theme (or Goal) is described by a set of Outcomes and supported by a number of Measures that may be used to deliver those outcomes. Suppliers are able to indicate which measures they will be able to deliver as commitments. The ‘Social Value Portal’ is an online platform which enables tenderers to make their social value commitments, with the successful contractors required to use the portal to report on delivery. Later this year, a new platform, ‘THRIVE’, will be implemented, which will enable social value commitments to be more closely monitored.</p> <p>Looking ahead, statutory guidance is being developed for the Social Partnership and Public Procurement Act 2023, which will clarify the reporting requirements for Welsh Contracting Authorities in relation to social value/ wellbeing impacts, and thus be pertinent to individual tender processes. Cardiff Council has been engaged in shaping the statutory guidance.</p> <p>Cardiff and Vale University Health Board have also been working to inform the statutory guidance, in social partnership with the NHS Wales Shared Services Partnership (NWSSP), Welsh Government and wider Welsh public sector stakeholders. To inform the statutory guidance, NWSSP, on behalf of Cardiff and Vale University Health Board and wider NHS Wales Health Boards and Trusts, has conducted scored social value / wellbeing impacts testing within procurement activities to ensure that the approach can be used across various processes.</p>

Priority	Update
	<p><b>Decarbonisation</b></p> <p>From a Cardiff Council perspective, Ardal<sup>12</sup> has developed a ‘Climate Change and Carbon Reduction Procurement Guidance Note’ to support officers engaged in the procurement process to identify and implement opportunities to reduce carbon across the procurement cycle and measure delivery. In addition, Ardal has worked, through the South East Wales Procurement Network, to develop a ‘Carbon Reduction Plan Guidance Note’, to ensure that there is a consistent approach to requesting Carbon Reduction Plans (within tenders) across the region. This has now been adopted by all 10 Councils in South East Wales, and shared across all Welsh Councils.</p> <p>Moving forward, a focus will be placed on developing the carbon knowledge and skills of officers, including the ability of officers to identify and capitalise on carbon reduction opportunities.</p> <p>From a Cardiff and Vale University Health Board perspective, the organisation, working with NWSSP, have standardised their approach to the request for Carbon Reduction Plans and <a href="#">published their question set online</a>. This approach enables practitioners to utilise an appropriate question set that is proportionate to the procurement itself, as well as providing links to available industry support. Furthermore, the availability of Carbon Reduction Plans has enabled NHS Wales to, where appropriate, move from industry specific emissions factors to supplier specific emissions factors, generating a reportable benefit in excess of 200,000 tCO<sub>2</sub>e (tonnes of carbon dioxide equivalent) across NHS Wales.</p>

12 Ardal is the procurement service run by Cardiff Council. The service delivers a collaborative procurement partnership across Cardiff, the Vale of Glamorgan, Monmouthshire, and Torfaen Councils, as well as managing South-East Wales regional frameworks.

## Wellbeing Objective 6: One Planet Cardiff

Priority	Update
<p>Set out a collective carbon reduction ambition for public services.</p>	<p>The One Planet Cardiff (OPC) Strategy was published in 2021, with an overarching strategic goal of mapping a pathway for a Carbon Neutral city. A Climate Emergency Board was subsequently established as a sub-group of the Cardiff PSB, bringing together public service partners and other city stakeholders, including Universities and Utility Companies, to share best practice and develop joint initiatives in response to the climate emergency.</p> <p>It was ultimately agreed that the Board would explore the potential for joint initiatives in the following areas: low emission fleet and infrastructure; procurement; estates, including tree planning and land management; and engagement for culture change.</p> <p>Over the past year, the Climate Emergency Board has seen success in terms of knowledge sharing, including case studies of good practice, as well as developing a shared understanding of challenges. In addition, over the past year, partners have:</p> <ul style="list-style-type: none"> <li>• Informed the development of a Cardiff Local Area Energy Plan, which assesses the requirements to decarbonise energy across the city by 2050<sup>13</sup>.</li> <li>• Worked to influence Cardiff’s Replacement Local Development Plan, seeking to ensure that the Plan supports net zero development.</li> <li>• Engaged in the development of a collaborative procurement framework, by Welsh Government, to enable Welsh Local Authorities to collectively purchase electric vehicles.</li> <li>• Held an event focused on sharing ideas and good practice, along with the challenges, related to decarbonising estates, which indicated that in the region of £1-2 billion of investment is required across public estates.</li> <li>• Supported the Coed Caerdydd project, with 30,000 trees planted between November 2023 and April 2024.</li> </ul> <p>Whilst action is being progressed by partners – including through individual operational decarbonisation plans – it is becoming clear that reaching a net-zero carbon position looks to be challenging and will almost certainly not happen without significant government investment.</p>

13 The Welsh Government has set a legally binding target to reach net zero emissions in Wales by 2050 with further ambition for the Welsh Public Sector to act as an early lead and key pathfinder in this transition.

Priority	Update																
	<p>Progress in terms of the wider city’s decarbonisation has been modest, with carbon emissions decreasing by only 0.9 % between 2019 and 2021, according to the latest data available<sup>14</sup>. Transport remains the highest emitting sector for the city, contributing 617,400 tonnes, or 35 % of city emissions in 2021. Domestic emissions were the second highest, accounting for 472,500 tonnes CO<sub>2</sub> e, or 27 % of city emissions in 2021, with only a very small change since the baseline year. Notably, public sector emissions have increased by 43.9 % since 2019, although in total public sector emissions amount to only 7 % of the city’s emissions. This covers all public sector activity, including health, emergency services and government. This trend is consistent across UK core cities, although Cardiff shows a higher-than-average increase.</p> <p>Climate Emergency Board meetings are positive, well attended and informative, particularly in terms of exchanging knowledge and learning. However, due to the individual operational and governance arrangements of organisations, it has so far proven challenging to get collective buy-in from organisations on collaborative work beyond sharing best practice.</p> <div data-bbox="518 952 1305 1496" data-label="Figure"> <table border="1"> <caption>WHOLE CITY CARBON 2021 1.78M TONNES CO<sub>2</sub>E</caption> <thead> <tr> <th>Sector</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Transport</td> <td>35%</td> </tr> <tr> <td>Domestic</td> <td>27%</td> </tr> <tr> <td>Industry</td> <td>18%</td> </tr> <tr> <td>Public sector</td> <td>7%</td> </tr> <tr> <td>Commercial</td> <td>5%</td> </tr> <tr> <td>Waste Mgt</td> <td>7%</td> </tr> <tr> <td>Agriculture</td> <td>1%</td> </tr> </tbody> </table> </div> <p>Moving forward, a review is needed to better understand the financial landscape and economic opportunities related to meeting carbon-neutrality, as well as collective targets. In addition, there is a need to identify the most effective mechanism(s) for developing and advancing joint decarbonisation initiatives.</p>	Sector	Percentage	Transport	35%	Domestic	27%	Industry	18%	Public sector	7%	Commercial	5%	Waste Mgt	7%	Agriculture	1%
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14 It must be acknowledged that this data highlights the effects of the Covid-19 lockdown and subsequent return to business as usual. The publication of data for 2022 will provide a clearer picture of post-covid trends.

Priority	Update
<p>Lead a programme of work on creating behaviour change and developing enabling environments with PSB staff, focusing on travel, energy use and food.</p>	<p>From a behaviour change perspective, over the past year, the Climate Emergency Board has:</p> <ul style="list-style-type: none"> <li>• Worked to influence Cardiff’s Replacement Local Development Plan, seeking to ensure that the Plan supports net zero development. There remains a number of challenges, however, related to national policy/ regulation, viability and resources.</li> <li>• Developed a behaviour change training proposal, looking at the practical application of behavioural change thinking, and targeted at non-behavioural change specialists working in the climate change field. The proposal is yet to move forward, however, due to a lack of buy in (both commitment and financial) from partners.</li> </ul> <p>In addition, Climate Emergency Board partners have continued to share information on behavioural change initiatives/ learning.</p> <p>Aligned to this work, Welsh Government has developed a national campaign – <a href="#">Climate Action Wales</a> – to support and engage people and communities across Wales in action on the climate and nature emergencies. Work is ongoing to ensure that any behaviour change-related messaging is consistent with the campaign.</p>

Priority	Update
<p>Work together to transition to a low emission public sector fleet by:</p> <ul style="list-style-type: none"> <li>• Exploring opportunities for shared depot facilities, optimising opportunities for integrated electric vehicle (EV) charging infrastructure and possible direct renewable energy supply.</li> <li>• Exploring technical opportunities that could enable partner organisations to utilise each other's existing on-site charging infrastructure.</li> <li>• Exploring opportunities to develop shared procurement arrangements for new EV fleet vehicles.</li> </ul>	<p>In 2023/24, the Climate Emergency Board was engaged in the development of a collaborative procurement framework, led by Welsh Government, to enable Welsh Local Authorities, including Cardiff Council, to collectively purchase Electric Vehicles, leading to significant cost savings. 236 vehicles have so far been ordered, providing a £660,000 collective saving compared to traditional procurement routes. It is hoped that this model can be replicated for future projects across Wales.</p> <p>Furthermore, the Climate Emergency Board has explored opportunities for shared depot arrangements. However, it is recognised that partners have varying requirements, and governance for such matters does not lie with Board members. Whilst no direct partnerships have been established to date, the opportunity for collaboration remains open.</p>
<p>Work together to reduce the carbon impact of PSB members' procurement activities and move to a circular economy.</p>	<p>Work is ongoing within individual organisations to identify and implement opportunities to reduce carbon across the procurement cycle – for further information, please refer to Wellbeing Objective 5: A Capital City that Works for Wales – however, joint opportunities have yet to be explored. It is recognised that an approach is needed, bringing together procurement leads across organisations, to understand what can be taken forward collectively.</p>

Priority	Update
<p>Work together to reduce carbon in public service estates by:</p> <ul style="list-style-type: none"> <li>• Comparing and collating overall cost estimates for net-zero by 2030 amongst all partners, and identifying funding gaps, strategic issues, and opportunities for onward discussion with policy makers.</li> <li>• Embedding carbon sequestration, tree planting and environmentally responsible land management protocols in estates' strategies.</li> </ul>	<p>Organisations have shared knowledge and ideas through the Climate Emergency Board; however, it has so far proven challenging to get collective buy-in from organisations on collaborative work related to reducing carbon in public service estates beyond sharing best practice.</p> <p>In January 2024, Cardiff University hosted a Climate Emergency Board event, which focused on sharing ideas and good practice, along with the challenges, related to decarbonising estates. The event focused on the following areas:</p> <ul style="list-style-type: none"> <li>• The cost of decarbonisation of estates – what is the collective ask?</li> <li>• Mapping of heat and energy opportunities across Cardiff</li> <li>• Decarbonisation and retrofitting</li> </ul> <p>Following the event, a survey was developed to quantify some of the issues discussed, the main purpose being to determine where member organisations stand on the matter of estates decarbonisation. Work is currently ongoing to collate the results.</p>
<p>Increase the opportunity to absorb emissions and improve biodiversity with green infrastructure. This includes exploring the use of public sector land to increase tree planting to increase carbon sequestration and improve biodiversity.</p>	<p>Coed Caerdydd is a 10-year programme to increase the number of trees in Cardiff, supporting the One Planet Cardiff Strategy, with the ambition to increase coverage across the city from 18.9% to 25% by 2030.</p> <p>Since its establishment in 2021, the Coed Caerdydd project has resulted in 80,000 new trees being planted at 280 different sites across the city, including more than 100 parks and open spaces, 17 different schools and 11 community sites as well as on privately-owned land. Between 2023 and April 2024, 30,000 trees were planted with help from 2,500 community volunteers. Over the past year, a focus has been placed, in particular, on street trees, with more than 200 large new street trees planted on streets with low or no tree canopy cover.</p>

Priority	Update
<p>Work together to develop and deliver a Local Nature Recovery Action Plan.</p>	<p>The Cardiff Local Nature Partnership (LNP) is developing a Local Nature Recovery Action Plan (NRAP) to contribute towards achieving the objectives of the National Nature Recovery Action Plan. The Plan will set out what needs to be undertaken to restore and improve nature in the city.</p> <p>Public consultation was undertaken between November 2023 and January 2024 to gather views on nature in Cardiff and ideas for projects and actions. This comprised a series of in-person and online workshops across the city, together with an online survey. Furthermore, work is currently being undertaken in partnership with Windy Wick Ecology, local wildlife groups and specialists, to review the species and habitat data available for Cardiff and develop more ideas for actions and projects. Again, this will be undertaken through a series of in-person and online workshops. The deadline for feedback is the end of June.</p> <p>The findings of this work will inform the development of a draft Cardiff NRAP for final consultation; it is hoped that the draft Plan will be ready for consultation in early autumn, with a final version published by March 2025.</p>
<p>Complete and sustain implementation of the Healthy Travel Charter to support a modal shift amongst public service staff.</p>	<p>Partners in Cardiff have continued to engage in the delivery of the Healthy Travel Charter, with the Peer Group – now a combined group with the Vale of Glamorgan – sharing good practice and progress.</p> <p>Partners participated in various communication opportunities during 2023/24, including ‘Cycle to Work’ Day in June 2023, and ‘Healthy Travel’ Day in September 2023, raising awareness with staff and externally what their organisations are doing to support sustainable transport. The Peer Group was hosted by Pedal Power in December 2023 to support a discussion on how to improve access and equity to cycling and other forms of sustainable transport. Nine organisations in Cardiff have formally completed the original (‘level 1’) Charter, with four now signed up to the Level 2 Charter which includes more stretching commitments.</p> <p>During 2024/25, it is anticipated that the first robust data on transport mode will be available in Wales, following the introduction of a new annual National Travel Survey. Data will initially not be at Local Authority level but, as with the National Survey for Wales, it is anticipated this may be possible in future years by pooling data over a 2- or 3-year period. This should provide robust data on changes in travel mode over time. Furthermore, in 2024 and 2025 there will be considerable improvements to public transport in Cardiff and the wider Valleys area with additional new rolling stock of trains, increased train frequency, tap on/tap off payments, and the opening of the new bus interchange in Cardiff. This has the potential to support modal shift among employees in the coming year.</p>



Priority	Update
<p>Work together on maximising opportunities for developing walkable neighbourhoods during the development and building of significant new public sector infrastructure, such as the health or local authority estate, progressing Cardiff's ambition to become a '15-minute city.'</p>	<p>A new Regeneration Strategy is currently being developed for Cardiff, which aims to support the vitality and viability of district and local centres. In addition, a 15-minute city toolkit is being developed to complement the Regeneration Strategy.</p>
<p>Promote healthy, local, and low-carbon food and support Food Cardiff's bid to become the first Gold Sustainable Food Place in Wales.</p>	<p>The Food Cardiff partnership goes from strength to strength with over 250 members working collectively to promote healthy and sustainable food across the city, aiming to submit the bid for the Sustainable Food Places Gold Award later in 2024.</p> <p>Several projects are underway to promote healthy, local, and low-carbon food across Cardiff. For instance:</p> <ul style="list-style-type: none"> <li>• A £2m Cardiff Capital Region funded innovation programme is in progress, sponsoring new and innovative ways to grow, distribute and decarbonise the local food sector. The Demonstrator stage of the programme began in July 2023, with funding granted to FareShare Cymru, in partnership with Cardiff and the Vale College, to progress a surplus food redistribution project. The initiative has provided meals, made from food that would otherwise go to waste, to community organisations and charities supporting some of the most vulnerable members of society. The second round of the Demonstrator stage commenced in September 2023, with the Advanced Manufacturing Research Centre. Due to challenges in meeting the programme criteria, however, the AMRC project could not complete. The Scale Up phase of the programme will commence in September 2024 and applications are due in August.</li> <li>• A Food Hour workshop was held in March 2024. The Food Hour is a new pilot project, led by Cardiff Council in collaboration with Cardiff and Vale University Health Board's Nutrition and Dietetic Services and funded by the Welsh Government's Foundational Economy Innovation fund. The project aims to create a nation of good food citizens by dedicating one Food Hour per school day for all children. The project will include forming a working group; establishing a cost-effective provision model; testing the provision in up to six primary schools; and building a case for this approach while also considering its impact on society.</li> <li>• Universal Primary Free School Meals (UPFSM) have been rolled out in all Primary Schools across Cardiff.</li> </ul>

Priority	Update
<p>Improve water quality through nature-based, whole catchment solutions to water resources management.</p>	<p>A whole catchment solution to water resource management, led by Natural Resources Wales (NRW), is being trialled/ progressed in the River Ely catchment, which covers the local authority areas of Cardiff, the Vale of Glamorgan and Rhondda Cynon Taf. As part of this work, a Natural Capital Assessment has been undertaken to better understand the important natural assets which deliver a range of benefits to the area’s vibrant community.</p> <p>The project has been underway since 2021, to understand the environmental, social, cultural, and economic value of natural capital in the catchment and identify opportunities for protecting and improving the natural environment, with a focus on river restoration, flood management, and improving water quality. Phase 1 of the project involved undertaking a baseline assessment of natural capital in the Ely catchment to understand the status of natural assets and their benefits. Phase 2 involved public and stakeholder consultation to better understand local priorities and drivers from a public services, strategic development and public perspective. This identified a series of priorities for building the natural capital needed and where the opportunities to do this are.</p> <p>As next steps, the opportunities of the catchment’s natural capital are being explored, which involve the development of a catchment wide plan, centred on a partnership approach, to ensure natural capital improvements are delivered where they can yield the greatest benefit to both nature and people.</p> <p>Repeating this process to inform wider regional strategic planning or local benefits in other catchments could be undertaken. In addition, given the potential benefits identified through the River Ely Natural Capital Assessment, several additional river restoration schemes are proposed, including:</p> <ul style="list-style-type: none"> <li>• Nant y Wedal, Heath Park</li> <li>• Roath Brook, Roath Recreation Ground</li> <li>• Nant Glandulais Peppermint Park, Pontprennau</li> </ul> <p>Consultation will be undertaken with communities to understand their views on the watercourses and what improvements they would like to see as part of the improved natural capital of the blue spaces.</p>
<p>Understand the impact of the changing climate on our services and estates such as the flood risk, implementing climate adaptation solutions as required.</p>	<p>A Climate Change Risk Assessment Framework has been developed, by Natural Resources Wales, Public Health Wales and Welsh Government, for Public Services Boards across Wales. The framework offers a step-by-step process for assessing climate change risk. Subsequently, the results of this work could lead to a next step which is informing local, regional, and potentially national adaptation approaches and actions. Capacity and resource issues are currently being worked through, to ensure that the Assessment can be completed as effectively as possible.</p>

## Wellbeing Objective 7: Modernising and Integrating our Communities

Priority	Update
<p>Increase the use of data, including shared data, across public services to inform decision making and service reform, building on the successful approach adopted during the pandemic.</p>	<p>A number of projects are being progressed to enhance the sharing of data and learning across organisations:</p> <p><b>The Single View of the Child Project</b></p> <p>The Single View Project aims to address the recommendations raised by numerous serious case reviews over the last 20 years, where better information sharing practices across partner organisation could have helped to avoid the tragic outcomes for the children involved. This work is focused on bringing together information from disparate IT systems across Children’s Services, Education, Health, and a number of other public sector services, to create a single joined-up picture of a child. This will result in faster information sharing across services, along with enhanced information-led decision-making, both at the individual case level and at a strategic level.</p> <p>Over the last 12 months, the project has made great strides in reaching its goal, despite challenges in terms of information governance, technical capabilities of systems and processes, and project resourcing. The project now has a live product planned to be launched in 2024/25, with the first users being frontline social workers in Children’s Services.</p> <p><b>The Community Safety Dashboard</b></p> <p>The Community Safety Dashboard is a high-level crime data visualisation tool that can help to highlight and indicate areas of interest, open topics for discussion and facilitate the commissioning of targeted, specific analysis when more detailed information is required. The data is presented at Lower Super Output Area (LSOA) and Ward level, as well as having a postcode map view and pages where data can be viewed over time, where available. Crime type and sub-category can be selected and compared across different areas of Cardiff, with the data being presented with whole numbers, year on year change, crime per 1,000 population and percentage, where possible.</p> <p>Over the last 12 months, there have been several improvement workshops where different aspects of usability and data presentation were reviewed and discussed. Based on the feedback and suggestions in these sessions, improvements and changes have been implemented, in order to improve end user experience. The dashboard is currently published and available to a select user group as defined and managed by Cardiff Council’s Community Safety Team. By the end of June 2024, the dashboard handover will be completed, and ownership of ongoing updates, improvements and maintenance will be with the Community Safety Team, with ongoing ad-hoc support provided centrally when needed.</p>

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	<p><b>The City Dashboard</b></p> <p>The <a href="#">City Dashboard</a> brings together a number of data sources to provide a holistic overview of Cardiff, including the Cardiff PSB’s Wellbeing Plan’s outcome indicators. The data can be viewed over time, compared with other areas or broken down to ward level, where available.</p> <p>Over the last 12 months, there has been an extensive redesign in both the back end and user-facing elements of the dashboard, with the data model reengineered to provide more reliable, timely and automated updates when data becomes available. The design, layout and presentation of the data has been overhauled to ensure it is presented as clearly as possible and features are easy to use. The full update is due to be published imminently, with a target of the middle of July 2024, with additional maintenance planned for early September to follow up on any immediate user feedback. Once this is complete, ongoing maintenance of the indicators will continue on an ad-hoc basis, as and when new ones become available.</p>
<p>Take an integrated approach to the management of public sector land, buildings, and services in localities, responding to the needs and strengths of each community, including existing and planned communities.</p>	<p>The Partnership Asset Management Board was re-established in 2023/24 and is meeting quarterly, with a renewed focus on shared strategies and partnership projects.</p> <p>Recent meetings have focused on Strategic Capital Planning, understanding existing capital assets and capital plans, and identifying gaps and opportunities for further exploration and joint work. This work has been guided by the Strategic Capital Plan for Cardiff and the Vale, developed through the Cardiff and Vale Regional Partnership Board, which highlights short-, medium- and long-term investment opportunities to support the strategic direction within the region, informed by both national policy, regional population needs assessments and market stability reports. A range of emerging priority partnership schemes have been agreed and are being progressed as a result, including new partnership hub projects. The hub projects seek to design and deliver new fit for purpose assets which facilitate the co-location of services, staff and provide a holistic approach to meeting the needs of the people they serve in local communities, including people with mental health needs and children with complex medical needs. Projects related to the core offices of public services are also being progressed.</p>

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	<p>A number of key risks are identified within the Strategic Capital Plan, which are well documented across partner organisations. This includes:</p> <ul style="list-style-type: none"> <li>• A shortage of capital programme and project delivery capacity within all partner organisations due to recruitment challenges, skills shortages or wider revenue issues.</li> <li>• Increased and escalating costs within the construction sector.</li> <li>• Viability of schemes - cost and technical issues.</li> <li>• Contractor availability, skills and capacity.</li> <li>• Limited resources within partner organisations, both capital and revenue are focussed on immediate and pressing issues rather than proactive forward planning and thinking.</li> </ul> <p>There is, however, a strong commitment to collaborative working on strategic capital planning and the current work is building on successful partnership projects to date. Robust project management techniques are being utilised, with the overarching programme supported by a monitored and managed Risk log to identify risks, actions, issues, and decisions.</p>
<p>Increase levels of citizen engagement in decision making, particularly from civically disengaged groups and young people, exploring a joint approach to citizen engagement and consultation.</p>	<p>The Cardiff PSB committed to producing a ‘Consultation Overview Report’ on an annual basis, which highlights the key findings from consultation and engagement exercise undertaken by partners over the course of the previous year. The <a href="#">first Consultation Overview Report</a> was published as a complementary document to the Cardiff PSB’s new Local Wellbeing Plan (2023-28), highlighting key findings, as well as specific issues raised by key demographic groups based on an analysis of results by demography. The next version is due to be published later in 2024.</p> <p>Whilst this is a positive step forward, it is recognised that the partnership approach to consultation and engagement could be further strengthened, to widen the scope of opportunity and help to tackle shared challenges. In recent months, conversations have therefore progressed across the public sector in Cardiff and the Vale of Glamorgan regarding the creation of a ‘Public Services Engagement Partnership’. The idea of this group centres around sharing resource, knowledge, and networks to truly utilise the collective skills of public services and deliver the highest quality engagement work across the region, with minimal duplication. It is proposed that the group include engagement professionals from partner organisations across the Cardiff and Vale of Glamorgan Public Services Boards.</p>

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<p>Lead public services that respond to and reflect the diversity of the city, including responding to and implementing in full the recommendations of the <a href="#">Race Equality Taskforce</a>.</p>	<p>In July 2020, Cardiff Council’s Cabinet agreed to establish a Cardiff Race Equality Taskforce to work with the Council and Public Sector Partners to identify practical opportunities for change that would improve race equality in Cardiff and find new ways to improve outcomes for ethnic minority residents.</p> <p>The Cardiff Race Equality Taskforce published its final report in March 2022 which consisted of 31 recommendations across the 5 thematic areas:</p> <ul style="list-style-type: none"> <li>• Employment and Representative Workforce</li> <li>• Education and Young People</li> <li>• Citizen’s Voice</li> <li>• Health</li> <li>• Criminal Justice</li> </ul> <p>In November 2022, the Cardiff PSB agreed to establish a Public Service Equality Network for Cardiff, bringing together Public Service Partners, for the first time, to help promote equality within the workplace, diversify workforces and support the development of under-represented groups within organisations. It was agreed that the Network would also provide oversight of the Taskforce’s recommendations requiring a partnership response.</p> <p>All recommendations were considered and accepted in December 2022, with 22 out of the 31 recommendations to be progressed by Cardiff Council and the remaining 9 recommendations by Public Sector partners.</p> <p>For each recommendation, relevant public bodies have worked to set out a comprehensive management response. The Taskforce was reconvened in June 2024 to consider progress; overall, good progress has been made in delivering the agreed actions. It was recognised that the actions represent a significant programme of work and builds on the good practice already evident across organisations.</p> <p>Moving forward, work has been undertaken to ensure that any ongoing or uncompleted actions are embedded within policy frameworks, to ensure a focus is maintained on fully delivering all agreed actions. From a Cardiff Council perspective, a number of the recommendations will be transitioned and integrated in the Council’s Strategic Equality Plan 2024-28, whilst local public sector partner recommendations will be embedded in, and monitored through, the governance and reporting mechanisms of the Public Service Equality Network.</p>

