## Cardiff Public Services Board Monday 7 October 2024, 10am-12pm Conference Room 1, Cardiff Bay Police Station, James Street, Cardiff, CF10 5EW



Attendees	
Board Members:	
Councillor Huw Thomas (Chair)	Leader, Cardiff Council (CC)
Ceri Phillips	Vice Chair, Cardiff & Vale University Health Board (C&V UHB)
Suzanne Rankin	Chief Executive, C&V UHB
	Executive Director of Public Health, C&V UHB
Claire Beynon Paul Orders	Chief Executive, CC
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David Letellier	Head of Operations South Wales Central, Natural Resources Wales (NRW)
Danny Richards	Chief Superintendent, South Wales Police (SWP)
Emma Wools	Police and Crime Commissioner South Wales (PCC)
Dan Jones	Head of Community Safety and Violence Prevention, OPCC
Sheila Hendrickson-Brown	Chief Executive Officer, C3SC
Eirian Evans	Probation Delivery Unit (PDU) Head, National Probation Service (NPS)
Zenny Saunders	Deputy Director of Post-Compulsory Education and Training Reform, Welsh Government (WG)
Apologies:	
Charles Janczewski (Vice Chair)	Chair, C&V UHB
Marie Davies	Interim Director of Strategy and Planning, C&V UHB
Sarah McGill	Corporate Director People and Communities, CC
Gareth Evans	Group Manager Cardiff and Caerphilly, SWFRS
Other attendees:	
Gareth Newell	Head of Performance and Partnerships, CC
Sian Sanders	Head of Community Safety & Cohesion, CC
Abigail Streeter	Planning and Improvement Officer, CC
Miki Miyata-Lee	Senior Officer People & Places, NRW
Alex Staples	C&V UHB
Lauren Jones	Station Manager, South Wales Fire and Rescue Service (SWFRS)
Mathew Lewis	Superintendent, SWP
Rebecca Stewart	Principal Public Health Practitioner, C&V UHB
	Consultant in Public Health Medicine, C&V UHB
Suzanne Wood	
Suzanne Wood Victoria Highgate	Cardiff Commitment Programme Manager, CC

No.	Agenda Item	
1.	Welcome/ Apologies	
	Cllr Thomas opened the meeting and noted apologies as above.	
2.	Minutes and Actions	
	Cllr Thomas noted that the actions in the minutes of the previous meeting held on 10 July 2024 are largely complete.	
	In terms of the action related to developing a paper which outlines what specific decarbonisation projects would benefit from a collaborative approach, it was noted that the September 2024 meeting of the Climate Emergency Board was utilised to discuss collaboration opportunities. When the opportunities have been firmed up, the paper will be developed and put to relevant Boards.	
	<b>The PSB agreed to</b> approve the minutes of the previous meeting held on 10 July 2024.	
3.	Community Safety and Safeguarding	
	<u>General Update</u>	
	Sian Sanders provided the Board with a general community safety and safeguarding update. Updates included:	
	<ul> <li>Community Safety</li> <li>Protection zones ('Safe Access Zones') around abortion clinics will be in force from 31 October 2024. The law will apply within a 150-metre radius of the abortion service provider. Anyone found guilty of breaking the law will face an unlimited fine.</li> <li>The Dyfodol Service has been relocated; the service now operates across three bases, located in Cardiff, as a temporary solution.</li> <li>Work is ongoing to recommission the Substance Misuse Offender Intervention Service, currently delivered by the Dyfodol consortium.</li> <li>Safeguarding</li> <li>A focus continues to be placed on the efficiency and quality of safeguarding reviews. There will be a transition to Single Unified Safeguarding Review arrangements from October 2024. An Implementation Plan is in place, and an Audit Framework has been agreed.</li> </ul>	

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	Right Care, Right Person	
	Superintendent Mathew Lewis provided the Board with an update regarding	
	the Right Care, Right Person (RCRP) programme.	
	A phased approach to delivery continues. Phase 1, regarding Concern for	
	Welfare calls, went live on 26 February 2024. It is estimated that 17,100	
	Concern for Welfare calls have been received over the 29 weeks since	
	launch, with a deployment rate of 44% - i.e. 7,811 calls were ultimately	
	attended by the Police. To date, no incident has required intervention from	
	Independent Office for Police Conduct (IOPC).	
	In terms of Policing outcomes, there has been a reduction in Grade 2 <sup>1</sup>	
	response times; 999 and 101 call waiting times have reduced; and positive	
	outcome rates have improved from 10% to 14.1%.	
	Phase 2, regarding either people who have walked out of a healthcare	
	setting or are absent without leave (AWOL) from health facilities, went live	
	on 16 September 2024.	
	Between 16 September and 28 September, 39 'walk out' and 'AWOL' calls	
	were received across South Wales in total; eight calls were received in the	
	Cardiff and Vale of Glamorgan area. Seven calls were walk outs and one was	
	AWOL. The overall deployment rate was 25% in the Cardiff and Vale of	
	Glamorgan area.	
	The following points were raised by PSB members:	
	Claire Beynon raised the issue of ensuring that RCRP does not worsen	
	existing health inequities. Claire stressed the need for assurance that	
	health inequities are not being widened as a result of the programme.	
	Superintendent Lewis acknowledged the involvement of South Wales	
	Police's Equality, Diversity and Inclusion Team in the planning stages of	
	RCRP, however, recognised that capturing data remains a challenge.	
	Superintendent Lewis noted efforts to improve information gathering by	
	call handlers to better assess risk during calls. Superintendent Lewis	
	emphasised his commitment to continue stakeholder engagement in	
	this area.	

<sup>&</sup>lt;sup>1</sup> Serious incidents that need urgent police action but don't have a life-threatening risk.

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	• Superintendent Lewis mentioned that the Force has received funding to conduct an evaluation of the RCRP Programme. This work is still in its early stages, with the scope yet to be finalised, but procurement processes have commenced. The aim is to begin the evaluation early next year.	
	<ul> <li>PCC Emma Wools praised South Wales Police for leading this work, noting that no other Police Force has undertaken something similar. Emma highlighted the importance of independent assurance and scrutiny that the evaluation will provide.</li> </ul>	
	• Claire Beynon asked if the evaluation could include an item on equity. Superintendent Lewis agreed to check if this could be added.	
	• Sheila Hendrickson-Brown inquired if community members would be involved in the evaluation. Superintendent Lewis responded that that the full scope is still under discussion, including decisions on who will be consulted. Sheila suggested that C3SC could be a research partner and facilitate community engagement sessions.	
	• Cllr Thomas asked about engagement with partners regarding Phases 3 and 4 of the RCRP programme, which are scheduled to launch on 3 February 2025.	
	• Superintendent Lewis responded that a partnership group, chaired by the NHS Executive, is already in place, along with several Task and Finish groups. There is also ongoing dialogue on an all-Wales level.	
	<ul> <li>Action:</li> <li>Superintendent Lewis to: <ul> <li>Check if equity can be included in the evaluation brief of the Right Care, Right person programme.</li> <li>Explore the possibility of involving C3SC as a research partner in the evaluation of the programme, facilitating community engagement sessions.</li> </ul> </li> </ul>	Superintendent Mathew Lewis
	Police and Crime Plan	
	Dan Jones provided the Board with an update on the development of the Police and Crime Plan:	

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	• Emma Wools is in her first term as Police and Crime Commissioner (PCC)	
	for South Wales, having been elected on 3 May. One of her key	
	responsibilities as a newly elected PCC is to issue a comprehensive Police	
	and Crime Plan which reflects local priorities. This is a statutory	
	requirement, with the Plan to be published by the end of the financial	
	year 2024/25.	
	• The Commissioner is committed to ensuring that her priorities reflect	
	the needs and views of local people, victims and communities. To	
	achieve this, a public consultation was launched on 5 August and will run	
	until 14 October. Feedback is being gathered by a community survey. To	
	further support engagement, a 'Tell Emma' Community Grant Scheme	
	has been launched. The initiative offers grants of up to £500 to	
	grassroots and community organisations to lead consultation activities,	
	particularly those working with diverse and marginalised communities.	
	• While the formal public consultation and on 14 October, community	
	While the formal public consultation ends on 14 October, community     angagement will continue through Nevember. The Commissioner will be	
	engagement will continue through November. The Commissioner will be	
	visiting each local authority area to engage with businesses, community groups, organisations and elected members. A session is scheduled in	
	Cardiff on 29 October.	
	Cardin on 25 October.	
	• The Commissioner is also keen to hear from PSB members on her	
	proposed priorities. A Feedback Form has been created for stakeholders	
	to provide their feedback, with the deadline for submissions set for 11	
	November.	
	The PSB agreed to support the Police and Crime Commissioner in seeking	
	views on her priority areas by providing feedback on the priorities.	
	Actions:	
	• Feedback Form, where stakeholders can provide their feedback on the	PSB Secretariat
	Police and Crime Plan, to be shared with PSB members.	
	Ely and Caerau Community Plan	
	Sian Sanders provided the Board with an update on the Ely and Caerau	
	Community Plan:	
	• All actions within the plan are RAG-rated green, with no concerns to	
	escalate.	

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	<ul> <li>Two further Community Steering Group meetings have taken place following publication in May, with stakeholders satisfied with progress.</li> <li>A six-month report is being drafted and will be circulated once complete.</li> </ul>	
	<ul> <li>Action:</li> <li>Six-month report of the Ely and Caerau Community Plan to be circulated to PSB Members once completed.</li> </ul>	PSB Secretariat
	Migration	
	Sian Sanders provided the Board with an update on migration:	
	• As of the end of July 2024, the total national supported population of asylum seekers was 102,931. This is an increase of 2,774 on the previous month. The total national accommodated population was 98,778. This is an increase of 2,774 compared to the previous month.	
	• These figures are below June 2023 figures, since the completion of the Streamlined Asylum Processing project.	
	<ul> <li>There is still a significant backlog of initial decisions and appeal cases. Confirmation of a short-and medium-term strategy from the new UK Government is awaited.</li> </ul>	
	• Councils will be responsible for helping British nationals arriving from Lebanon after the UK Government began an evacuation last week. Very few people are anticipated to arrive in Cardiff, if any.	
	Early Release Scheme for Prisoners	
	Eirian Evans provided the Board with an update on the Early Release Scheme for prisoners in England and Wales, which commenced on 10 September:	
	• In Wales, fewer than 200 prisoners were released in the first phase, including around 40 in Cardiff and the Vale of Glamorgan.	
	• The release was well managed, with partner agencies such as the Police, Dyfodol and Housing coordinating at a single location to meet the individuals as they were released. This approach ensure that all necessary safeguarding checks and risk assessments were completed. The process was considered a success.	

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	<ul> <li>The next release is scheduled for 22 October, with fewer individuals involved – 25 prisoners are scheduled for release in Cardiff and the Vale of Glamorgan. After this, the process will transition to a 'business as usual' approach.</li> <li>There is strong interest in continuing this multi-agency management model, particularly when managing larger groups of released prisoners.</li> </ul>	
4.	Move More, Eat Well	
	Suzanne Wood and Rebecca Stewart provided the Board with an update on the revised framework and implementation plan for Move More, Eat Well: Good Food and Movement.	
	The new Framework will build on the work of Move More, Eat Well, recognising that improving the health of our population requires a whole system approach, which identifies the key levers for change - and action required - across all layers of the system. Priorities for change are therefore outlined in four key areas:	
	<ul> <li>Health Environments: To create an environment that enables, supports and promotes opportunities for good food and builds movement back into daily life.</li> <li>Healthy People: To enable accessible and affordable opportunities for good food and movement that are equitable and inclusive for everyone</li> </ul>	
	<ul> <li>throughout their lives.</li> <li>Healthy Settings: To shape schools, workplaces and community settings, creating opportunities that enable, support and promote good food and movement.</li> </ul>	
	<ul> <li>Leadership and Enabling Change: Enabling change across the system through leadership, creating an enabling policy approach, building capacity and target support the needs of people and communities.</li> </ul>	
	Gareth Newell emphasised the importance of strengthening governance to ensure that the priorities in the framework are delivered, unblocking and enabling change. Gareth noted that it will be important for each organisation to be aware of their responsibilities and ensure that the priorities are translated into business plans.	
	The PSB agreed to endorse the Good Food and Movement approach, providing system leadership and supporting implementation.	
	<ul> <li>Action:</li> <li>Good Food and Movement Framework and Implementation Plan to be circulated to PSB Members when finalised.</li> </ul>	PSB Secretariat

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5.	Cardiff Race Equality Taskforce
	Gareth Newell provided the Board with an update on the observations and recommendations that have emerged following the year-end review of the Race Equality Taskforce:
	• The Taskforce were pleased with the commitment shown by Public Services in Cardiff and the progress made against the Taskforce's original recommendations.
	• The Taskforce Chair has written to the PSB to summarise the Taskforce's assessment of progress made so far, as well as further recommendations moving forward:
	<ul> <li>Overall, substantial progress has been made in supporting employment, particularly within the Council, through several practical actions, which the Taskforce commended. However, the Taskforce recommended the need to focus on three key areas if it is to further advance Race Equality in Cardiff:</li> </ul>
	<ol> <li>Diversifying the Council's workforce</li> <li>Diversifying the School's workforce</li> <li>Fully leveraging Social Value to benefit local communities.</li> </ol>
	<ul> <li>The Taskforce also requested an update on the impact of the reforms to duty solicitor practices once in a position to review progress.</li> </ul>
	• The Taskforce has requested an update on the progress made against the areas of ongoing focus outlined in the Chair's letter to the PSB.
	Gareth noted that the work of the Taskforce has now concluded. Moving forward, it is proposed that the Taskforce's new recommendations, along with any outstanding actions, be incorporated into the business plans of relevant organisations. From the perspective of Cardiff Council, this work has already been integrated into the Council's new Equality, Diversity and Inclusion Strategy (2024-28).
	Gareth highlighted that it is proposed that the Public Services Equality Network, chaired by Sheila Hendrickson-Brown, monitor progress, with the PSB to maintain oversight, through an annual report which notes progress.
	The following points were noted by PSB members:
	<ul> <li>Suzanne Rankin emphasised that while the Health Board's actions are noted as complete, there is still significant work needed, from both a workforce and patient perspective. Suzanne welcomed the continued oversight of the PSB in this work.</li> </ul>

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	<ul> <li>Sheila Hendrickson-Brown noted that a key challenge for the Public Services Equality Network is ensuring consistent and sustained representation from member organisations. Sheila emphasised the importance of seniority in the network's membership.</li> </ul>	
	• Sheila supported the proposal that this work is fully integrated into business plans and highlighted that, during conversations with ethnically diverse community members, concerns are frequently raised regarding employment opportunities. Sheila suggested that creating pathways into teaching could be a valuable solution.	
	<ul> <li>Victoria Poole emphasised the significance of supporting pathways into the school workforce and expressed that Cardiff Commitment would be keen to contribute to this work.</li> </ul>	
	• Police and Crime Commissioner Emma Wools noted that the criminal justice-related actions of the Race Equality Taskforce have been incorporated into the Criminal Justice Board's Action Plan. The Commissioner welcomed the PSB's oversight in ensuring progress in this area.	
	<ul> <li>The PSB agreed to:</li> <li>Note the year-end assessment provided to the Cardiff Race Equality Taskforce, setting out the progress made in response to Taskforce recommendations.</li> <li>Accept the recommendations included in the letter from the Taskforce Chair and respond via the PSB Secretariat.</li> <li>Continue to retain oversight of the work to advance race equality in Cardiff through receiving an annual report that tracks progress.</li> </ul>	
	<ul> <li>Action:</li> <li>Membership of the Public Service Equality Network to be reviewed to ensure consistency and seniority in representation.</li> </ul>	Sheila Hendrickson- Brown/ Gareth Newell
6.	Cardiff Commitment Update	
	Victoria Highgate and Gareth Macarthy provided the PSB with an update on the Cardiff Commitment, focusing on how social value can be leveraged to create opportunities for children and young people.	
	They shared that the Cardiff Commitment Team is working closely with Cardiff Council contractors, contract managers, and suppliers to develop and deliver targeted social value initiatives. These efforts are designed to help young people gain the skills they need for successful transitions into education, employment, and training.	

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	A key point raised was the ongoing work to identify areas that require both people power and financial support, aligning these needs with social value resources across the public sector.	
	The following points were raised by PSB members:	
	• Claire Beynon highlighted that employment rates for disabled people are significantly lower compared to non-disabled people. She asked whether any efforts are being made to improve opportunities for disabled children and young people.	
	• Victoria responded that the Cardiff Commitment Team is working with partners to enhance provisions for young people with Additional Learning Needs (ALN), connecting them with opportunities that improve their chances of entering education, employment, or training. This includes developing supported employment pathways for both ALN individuals and care-experienced children.	
	• Paul Orders commended the Cardiff Commitment's progress, noting its tailored approach to meet the needs of different employers, age groups, and demographics. He suggested that there is potential to establish a social value fund, which could provide even more opportunities for young people, especially those who need it most.	
	• Sheila Hendrickson-Brown proposed linking this work to the recommendations from the Race Equality Taskforce. Sheila offered to engage in this effort, both as a service provider and as a connector to other service providers.	
	<ul> <li>Miki Miyata-Lee inquired whether natural spaces and environmental considerations are factored into the social value framework.</li> </ul>	
	• Gareth Macarthy confirmed that supporting environmental well-being is a key priority in the design of social value commitments.	
	• Victoria encouraged PSB members with relevant contracts to collaborate with the Cardiff Commitment Team in delivering opportunities for children and young people through their social value commitments.	
	<b>The PSB agreed</b> to work collaboratively to ensure that social value and community benefit commitments are effectively targeting Cardiff's children and young people, especially those that need it most.	

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7.	AOB	
	Automatic Fire Alarms (AFA) Response Model	
	The PSB received a briefing regarding changes to the way in which South Wales Fire and Rescue Service (SWFRS) respond to Automatic Fire Alarms (AFA). In order to reduce unnecessary callouts, from 6 January 2025, SWFRS will adopt a sleeping risk, nighttime only (18:00-07:59) AFA response model. This means that:	
	<ul> <li>SWFRS will no longer attend AFA call outs to commercial business and workplace premises.</li> <li>SWFRS will respond to AFA call outs at some premises<sup>2</sup> during nighttime bours only.</li> </ul>	
	<ul> <li>hours only.</li> <li>For some premises, such as nursing or care homes and high-rise residential buildings that currently do not comply with fire safety law, the Service will continue to respond to AFA callouts during the daytime.</li> <li>Private dwellings will not be affected by this proposed change.</li> </ul>	
	It was noted that SWFRS is encouraging affected premises to review their existing fire risk assessment and fire strategy/ procedures to take account of this amendment and, where necessary, make any changes required to maintain effective fire safety arrangements.	
	Shared Prosperity Fund Update	
	The PSB received an update on the Shared Prosperity Fund (SPF). It was noted that no information has been provided on any successor scheme to the SPF, which ends in March 2025.	
	Projects funded through the SPF are supporting a wider range of public services for communities across the city, with a focus on areas of higher deprivation. If there is no successor to the SPF, the impact on public services will therefore be substantial.	
	Currently the WLGA, on behalf of the local authorities of Wales, are lobbying for an extension of the Shared Prosperity Fund, both to support the administration of the fund post March 2025, and also to provide a transition year for any successor fund.	
	The Council will provide an update to the PSB when clarity on future arrangements is provided by UK Government and will work with PSB members on the allocation of any transition or successor funding.	

<sup>&</sup>lt;sup>2</sup> This includes blocks of flats, sheltered accommodation, houses in multiple occupation (HMOs), prisoners, hospitals, hotels/ motels, and other sleeping risk.

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	Climate Change Risk Assessment Update	
	In July, the PSB agreed to undertake a Climate Change Risk Assessment (CCRA), utilising the framework already developed by Natural Resources Wales (in collaboration with Welsh Government and Public Health Wales) as the basis for the work.	
	As an update, it was noted that the Council, on behalf of Cardiff PSB members, is applying for funding through the UK Shared Prosperity Fund (SPF) to undertake the CCRA. If approved, the project must be completed by 31 March 2025.	
	Given the tight timescales, work is simultaneously being undertaken - with members of the PSB's Climate Emergency Board - to prepare a tender brief for appointing a consultant to carry out the CCRA.	
	<ul> <li>In advance of appointing a consultant to undertake this work, it was agreed that:</li> <li>Each PSB member will designate a lead contact to serve as the primary liaison with the consultant on their organisation's climate change risks.</li> <li>PSB members will share their relevant risk register information, as well as other appropriate data, evidence and/ or plans, with the PSB Secretariat, for consideration by the appointed consultant.</li> </ul>	
	Cardiff Play Sufficiency Assessment 2025	
	The PSB were provide with a briefing on the Cardiff Play Sufficiency Assessment 2025.	
	Through the Play Sufficiency Duty, local authorities in Wales are required to complete a 'Play Sufficiency Assessment' (PSA) every three years. This must be a full assessment of the play opportunities in the local authority area, which will ultimately inform a Play Action Plan.	
	The PSA was last undertaken in Cardiff in 2022, whilst the next PSA is due to be submitted to Welsh Government in 2025.	
	Whilst the local authority is responsible for overseeing the process, the successful completion of the PSA and development of the Play Action Plan requires a collaborative approach, working closely with partners across the public and third sectors, as well as with children, families and communities.	
	In September, a workshop was held to inform stakeholders about the Play Sufficiency Duty and commence the development of the new PSA and Play Action Plan. At the same time, a city-wide consultation has been launched.	

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	Moving forward, four thematic workshops are planned to take place to populate and develop a meaningful PSA and Play Action Plan that will inform future delivery city wide. The workshops will focus on:
	<ol> <li>Population</li> <li>Places where children play</li> <li>Supervised provision</li> <li>Policy synergy, engagement, advocacy and information</li> <li>It was agreed that:</li> <li>Each partner will nominate a representative to attend at least one of the thematic workshops.</li> <li>The PSB will receive the findings of the 2025 Play Sufficiency Assessment and Play Action Plan once developed.</li> <li>The PSB will receive, moving forward, an annual report highlighting significant developments, achievements and challenges, alongside the updated Play Action Plan.</li> </ol>
	Consultation Overview Report 2024 It was noted that, in July 2024, the Cardiff PSB approved its Annual Report 2023/24 for publication. Alongside the PSB's Annual Report, it was agreed that a revised 'Consultation Overview Report' be produced. The Consultation Overview Report was first published in 2023, alongside the PSB's Local Wellbeing Plan (2023-28).
	<ul> <li>The revised report includes:</li> <li>The key findings from consultation and engagement exercises undertaken over the course of the past year, by Wellbeing Objective.</li> <li>Specific issues raised by key demographic groups – based on an analysis of the results by demography, where available.</li> </ul>
	<b>The PSB agreed</b> to note the findings of the Consultation Overview Report 2024.